

# *Kindred Hospital South Bay* Charity Care/Financial Assistance Application Form Instructions

This is an application for financial assistance (also known as charity care) at Kindred Hospital South Bay ("Hospital").

**California requires all hospitals to provide financial assistance** to people and families who meet certain income requirements. You may qualify for free care or reduced-price care based on your family size and income, even if you have health insurance.

Charity Care is generally secondary to all other financial resources available to the patient, including the following: group or individual medical plans; Workers' Compensation; Medicare; Medi-cal or medical assistance programs; other state, Federal, or military programs; any other Third Party (e.g. auto accidents or personal injuries); or any other situation in which another person or entity may have a legal responsibility to pay for the costs of medical services.

In those situations where appropriate primary payment sources are not available, for medically necessary hospital care received on or after Jan 1, 2022, Hospital will consider patients for Financial Assistance and Charity Care under this policy, when Third-Party Coverage, if any, has been exhausted, based on the following criteria:

Income as a Percentage of Federal Poverty Level	Percentage Discount
Less than or equal to 200 percent	100 percent
201-300 percent	75 percent
301-400 percent	50 percent

- 1. The full amount of patient or guarantor responsibility for hospital charges will be determined to be Charity Care for a patient or their guarantor whose income is at or below 200% of the current federal poverty level, adjusted for family size. Hospital will not consider the value of assets to reduce Charity Care discounts for individuals in this category.
- 2. Seventy-five percent of patient or guarantor responsibility for hospital charges will be determined to be Charity Care for a patient or their guarantor whose income is between 201% and 300% of the current federal poverty level, adjusted for family size, which percentage discount may be reduced by amounts reasonably related to assets considered as set forth in this application.
- 3. Fifty percent of uncovered hospital charges will be determined to be Charity Care for a patient or their guarantor whose income is between 301% and 400% of the current federal poverty level, adjusted for family size, which percentage discount may be reduced by amounts reasonably related to assets considered as set forth in this application.

*Catastrophic Charity*: The Hospital may write off as Charity Care amounts for patients with family income in excess of 400 percent of the Federal Poverty Level when circumstance indicate severe financial hardship or personal loss.

The patient's or the patient's guarantor's financial obligation which remains after the application of any Charity Care or Financial Assistance schedule shall be payable as negotiated between the Hospital and the responsible party. The responsible party's account shall not be turned over to a collection agency unless payments are missed or there is some period of inactivity on the account, and there is no satisfactory contact with the patient.

Hospital will not require a disclosure of assets from Charity Care applicants whose income is less than 200 percent of the current Federal Poverty Level but may require a disclosure of resources from Charity Care applicants whose income is at or above 201 percent of the current Federal Poverty Level.

<u>What does financial assistance cover?</u> The hospital financial assistance covers appropriate hospital-based services provided by *Kindred Hospital South Bay* depending upon your eligibility. Financial assistance may not cover all health care costs, including services provided by other organizations.

If you have questions or need help completing this application: Central Admissions Department which can be contacted at (714) 261-9176, Option #2 You may obtain help for any reason, including disability and language assistance.

## In order for your application to be processed, you must:

Provide us information about your family
Fill in the number of family members in your household (family includes people
related by birth, marriage, or adoption who live together)
Provide us information about your family's gross monthly income (income before taxes and
deductions)
Provide documentation for family income and declare assets
Attach additional information if needed
Sign and date the form

**Note:** You do not have to provide a Social Security number to apply for financial assistance. If you provide us with your Social Security number it will help speed up processing of your application. Social Security numbers are used to verify information provided to us. If you do not have a Social Security number, please mark "not applicable" or "NA."

## Mail or fax completed application with all documentation to: Kindred Hospital South Bay

1246 W. 155<sup>th</sup> St. Gardena, CA 90247; Attn: Administration. Be sure to keep a copy for yourself.

**To submit your completed application in person**: a Patient Relations Representative at 1246 W. 155<sup>th</sup> St. Gardena, CA 90247

We will notify you of the final determination of eligibility and appeal rights, if applicable, within 14 calendar days of receiving a complete financial assistance application, including documentation of income.

By submitting a financial assistance application, you give your consent for us to make necessary inquiries to confirm financial obligations and information.

# We want to help. Please submit your application promptly! You may receive bills until we receive your information.

## Kindred Hospital South Bay Charity Care/Financial Assistance Application Form – confidential

Please fill out all information completely. If it does not apply, write "NA." Attach additional pages if needed.

### SCREENING INFORMATION

Do you need an interpreter?  $\Box$  **Yes**  $\Box$  **No** *If Yes, list preferred language:* 

Has the patient applied for Medi-cal?  $\Box$  Yes  $\Box$  No May be required to apply before being considered for financial assistance

Does the patient receive state public services such as EBT-SNAP, or WIC?  $\ \square$  Yes  $\ \square$  No

Is the patient currently homeless? 
□ Yes 
□ No

Is the patient's medical care need related to a car accident or work injury? 

Yes No

## PLEASE NOTE

- We cannot guarantee that you will qualify for financial assistance, even if you apply.
- Once you send in your application, we may check all the information and may ask for additional information or proof of income.
- Within 14 calendar days after we receive your completed application and documentation, we will notify you if you qualify for assistance.

PATIENT AND APPLICANT INFORMATION					
Patient first name	Patient middle name		Patient last name		
🗆 Male 🛛 Female	Birth Date		Patient Social Security Number (optional*)		
Other (may specify)			*optional, but needed for more generous assistance		
			above state law requirements		
Person Responsible for Paying Bill	Relationship to Patient	Birth Date	Social Security Number (optional*)		
			*optional, but needed for more generous assistance		
			above state law requirements		
Mailing Address			Main contact number(s)		
			( )		
City State	Zip Code		Email Address:		
Employment status of person responsible for paying bill					
Employed (date of hire:	) 🗆 Unemployed (how long uner		nemployed:)		
□ Self-Employed □ Student	Disabled	Retired	□ Other ()		

#### FAMILY INFORMATION List family members in your household, including you. "Family" includes people related by birth, marriage, or adoption who live together. **FAMILY SIZE** Attach additional page if needed If 18 years old or older: If 18 years old or older: Also applying for Date of Name Relationship to Patient Employer(s) name or Total gross monthly financial Birth source of income income (before taxes): assistance? Yes / No Yes / No Yes / No Yes / No All adult family members' income must be disclosed. Sources of income include, for example: - Wages - Unemployment - Self-employment - Worker's compensation - Disability - SSI - Child/spousal support - Work study programs (students) - Pension - Retirement account distributions - Other (please explain

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## **INCOME INFORMATION**

**REMEMBER**: You must include proof of income with your application.

You must provide information on your family's income. Income verification is required to determine financial assistance. All family members 18 years old or older must disclose their income. If you cannot provide documentation, you may submit a written signed statement describing your income. Please provide proof for every identified source of income. Examples of proof of income include:

- Current pay stubs (with-in 3 months); W2 Statement
- Last year's income tax return, including schedules if applicable; or
- Written, signed statements from employers or others; or
- Approval/denial of eligibility for Medicaid and/or state-funded medical assistance; or
- Approval/denial of eligibility for unemployment compensation.

If you have no proof of income or no income, please attach an additional page with an explanation.

## **EXPENSE INFORMATION**

We use this information to get a more complete picture of your financial situation.					
Monthly Household Expenses:					
Rent/mortgage	\$	Medical expenses	\$		
Insurance Premiums	\$	Utilities	\$		
Other Debt/Expenses	\$	(child support, loans, medications,	, other)		

## ASSET INFORMATION

This information may be used if your income is above 200% of the Federal Poverty Guidelines.			
Current checking account balance	Does your family have these other assets?		
\$	Please check all that apply		
Current savings account balance	Stocks Decks 401K Health Savings Account(s) Trust(s)		
\$	Property (excluding primary residence) Own a business		

## ADDITIONAL INFORMATION

Please attach an additional page if there is other information about your current financial situation that you would like us to know, such as a financial hardship, excessive medical expenses, seasonal or temporary income, or personal loss.

## PATIENT AGREEMENT

I understand that *Kindred Hospital South Bay* may verify information by reviewing credit information and obtaining information from other sources to assist in determining eligibility for financial assistance or payment plans.

I affirm that the above information is true and correct to the best of my knowledge. I understand if the financial information I give is determined to be false, the result may be denial of financial assistance, and I may be responsible for and expected to pay for services provided.

Signature of Person Applying