San Francisco Department of Public Health
Zuckerberg San Francisco General
Community Oriented Primary Care Clinics
Laguna Honda Hospital and Rehabilitation Center

CHARITY CARE AND DISCOUNT PAYMENT PROGRAMS

APPLICATION

APPLICANTS MUST MEET THE FOLLOWING CRITERIA TO BE CONSIDERED FOR ELIGIBILITY TO THE CHARITY CARE OR DISCOUNT PAYMENT PROGRAMS:

- Must not be eligible or have exhausted government / non-government payers
- Must not have any third-party liability
- Must apply for services received at Zuckerberg San Francisco General or Community Primary Care Clinic
- Must apply for services that have not already been discounted
- Must provide most recent quarter’s pay stubs or most recent year tax return statement
- Must have a gross family household income at or below 500% federal poverty level for Charity Care consideration
- Must provide verification of qualified liquid assets for Charity Care consideration

INSTRUCTIONS FOR APPLYING:

- Complete and sign this application.
- Submit your application and verification documents.
  - Mail your application and verification documents to:

    Zuckerberg San Francisco General Hospital Billing Office
    Patient Financial Assistance Department
    1001 Potrero Ave.
    Building 20, Ward 24, Room 2406
    San Francisco, CA 94110

- Call (628) 206-3275 for detailed information

APPLICANT INFORMATION

Last name:	First name:
Date of Birth:	Medical Record #:

PERMANENT ADDRESS

Address:	City:
State:	Zip Code:
Country:	Telephone:
Cell Phone:	Email:

TEMPORARY ADDRESS (if applicable)

Address:	City:
State:	Zip Code:
Country:	Telephone:
Cell Phone:	Email:

ELIGIBILITY & SCREENING

What is your marital status?	☐Married ☐Single ☐Widowed ☐Separated ☐Divorced ☐Domestic Partner
Do you have a medical insurance?	☐Yes ☐No ***If yes, specify:*** ***Provide Insurance card.***
Do you have a disability expected to last 12 months?	☐Yes ☐No
Do you have a pending application with Medi-Cal?	☐Yes ☐No
Were you pregnant on the date of service?	☐Yes ☐No N/A
Family Size (self, spouse and children under 21 yrs old)	# _______________
Total family gross monthly income at the time of application:	$ ______________ ***Provide most recent quarter (3 mos.) pay stubs or most recent year tax return.***
Total assets at the time of application *(**excluding** retirement and deferred compensation plans:*	$ ___________ ***Provide financial statements most recent quarter (3 mos.) to date of application.***
Identify all types of asset accounts held:	☐Checking ☐Savings ☐Money Market ☐Certificate of Deposit ☐Brokerage ☐Mutual Fund ***Provide statements for all accounts held.***

I declare the answers given are true and correct to the best of my knowledge. I am uninsured or underinsured and have no third-party liability. I understand that the information I have provided will be verified. I understand that the information will be used to screen for eligibility to various Federal, State and County Programs. I understand that if my information is found to be false, I will be held responsible for the full amount of any fee for medical services received from Zuckerberg San Francisco General or the Community Primary Care Clinics.

APPLICANT SIGNATURE:	*DATE:*

PENDING DOCUMENTS – 30 DAY TIME LIMIT TO SUBMIT

☐ 3 Months of Pay Stubs or Recent Tax Returns ☐ 3 Months of all bank statements

Comments:

ELIGIBILITY DEPARTMENT DETERMINATION

Charity Program	☐Eligible	☐Ineligible
Discount Program	☐Eligible	☐Ineligible

Denial Reasons:

- ☐Non-compliance
- ☐Income over 500% FPL
- ☐Insured by government or non-government payer
- ☐Services were not received at ZSFG
- ☐Services received are already discounted
- ☐**Over 30 Days – Failed to provide requested verifications**
- ☐Other (specify) ____________________________________

Eligibility determination made by:	
Print Name:	
Signature:	Date:
Date sent to patient for final determination:	Financial Counselor Initials:
cc: Copy sent to patient	

Last name:	First name:
Date of Birth:	Medical Record #:

APPEALS PROCESS FOR DENIED APPLICATIONS *Determination • Appeals*

If you have been determined ineligible for the Charity Care and Discount Payment programs and wish to appeal your denial for eligibility, you have **15 business days** to appeal from the date of your eligibility determination. Please submit a copy of this completed application with your written statement below of the reason for your appeal request to:

Zuckerberg San Francisco General Hospital • 1001 Potrero Avenue, Ward 15 • San Francisco, CA 94110
Attention: Jenine Smith, Patient Financial Services Manager

Reason for Appeal • Appeals Decision

Date:

Reason for appeal request:

APPEALS DECISION

Charity Program	☐Eligible	☐Ineligible
Discount Program	☐Eligible	☐Ineligible

Decision made by:

Print Name:

Signature:

Date: