



Kaiser Permanente Los Angeles Medical Center

2025 Community Benefits Plan

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1. Introduction

a. Kaiser Permanente's Mission Statement

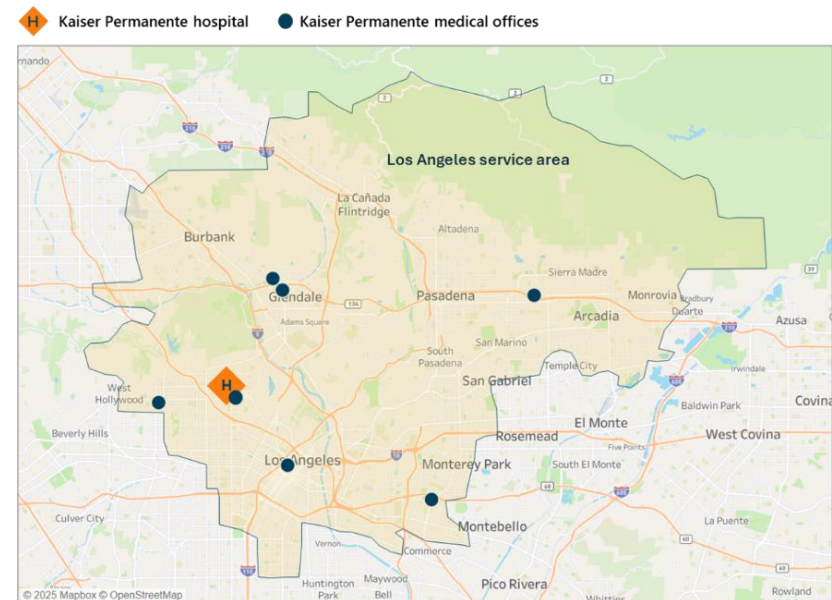
Kaiser Permanente is an integrated health care delivery system comprised of Kaiser Foundation Hospitals, Kaiser Foundation Health Plan, and physicians in the Permanente Medical Groups. We are recognized as one of America's leading health care providers and nonprofit health plans.

Founded in 1945, Kaiser Permanente has a mission to provide high-quality, affordable health care services and to improve the health of our members and the communities we serve. We currently serve nearly 12.6 million members in 8 states and the District of Columbia.

Care for members and patients is focused on their total health and guided by their personal Permanente Medical Group physicians, specialists, and team of caregivers. Our expert and caring medical teams are empowered and supported by industry-leading technology advances and tools for health promotion, disease prevention, state-of-the-art care delivery, and world-class chronic disease management. Kaiser Permanente is dedicated to care innovations, clinical research, health education, and the support of community health.

b. Definition of the Community

Kaiser Permanente defines the community served by a hospital as those individuals residing within its hospital service area. The Kaiser Permanente Los Angeles Medical Center hospital service area includes residents in a defined geographic area surrounding the hospital and does not exclude low-income or underserved populations.



2. Community Health Needs Assessment (CHNA)

a. Approach to CHNA

Every three years Kaiser Permanente Los Angeles Medical Center conducts a community health needs assessment (CHNA). The CHNA process is driven by Kaiser Permanente's commitment to improve health equity and is intended to be transparent, rigorous, and collaborative. Our Community Health team has identified and prioritized needs unique to our service area, based on community-level quantitative data and input from those who represent the broad interests of the community. We prioritize health equity in our CHNA process — including the data collection and analysis stages — and we are committed to gathering community perspectives on the impact of social health factors and health disparities. To meet this commitment, we engage with other hospitals, public health, and community organizations committed to advancing health for vulnerable populations.

To view or download the Kaiser Permanente Los Angeles Medical Center CHNA report and three-year Implementation Strategy (IS), please refer to Kaiser Permanente Community Health Needs Assessments (<https://www.kp.org/chna>). The IS also will be filed with the Internal Revenue Service using Form 990, Schedule H.3.

b. Community Engagement in Development of the Plan

Kaiser Permanente's approach to CHNA prioritizes collecting qualitative data primarily through key informant interviews with individuals representing the broad interests of the community, including expertise in public health and knowledge about challenges affecting those disadvantaged by their social or economic status, geographic location, and environment. The key informant selection process aims to represent a range of community voices across all populations in that community, especially vulnerable populations. In the most recent CHNA process key informants included leaders from organizations representing local, state, and/or tribal public health, key sectors engaged in solutions (e.g., housing, economic opportunity), and those serving specific communities (e.g., people with disabilities, people who are unhoused).

As part of the CHNA process, Kaiser Permanente considers both quantitative and qualitative data to inform the prioritization of health needs for a community. Community voice through qualitative data is weighed highly in the prioritization process, above quantitative measures. In addition, Kaiser Permanente is committed to partnering with hospitals, local and tribal public health agencies, and community organizations to understand needs and advance health and health equity in the communities we serve.

Kaiser Permanente also developed a free, web-based data platform that provides access to a core set of 85 publicly available indicators using the County Health Rankings population health framework, which emphasizes social and environmental determinants

of health. The public is able to view and download information from the [Community Health data platform \(https://public.tableau.com/app/profile/kp.chna.data.platform/viz/2025CommunityHealthNeedsDashboard/1a_StartHere\)](https://public.tableau.com/app/profile/kp.chna.data.platform/viz/2025CommunityHealthNeedsDashboard/1a_StartHere).

Kaiser Permanente Los Angeles Medical Center collaborates with other local partners.

Other organizations that collaborated on the CHNA: Public health agencies: LA County Department of Mental Health – Healthy Neighborhoods (SPA 4); Other organizations: Hollywood4WRD Homeless Coalition; Tri-Hospital Homeless Committee; Safety Net Funders Collaborative; LA County Community Assessment and Action Partnership

For a full list of consulted community stakeholders, refer to Appendix B. Community Input of the 2025 CHNA.

c. List of Prioritized Needs

In the 2022 Implementation Strategies, Kaiser Permanente Los Angeles Medical Center prioritized the following significant health needs, in priority order:

1. Mental & behavioral health: Communities across the country are experiencing a critical lack of capacity to meet the increased demand for mental health services. Los Angeles County residents, like many residents across the state, experience mental and behavioral health challenges that were further exacerbated due to the COVID-19 pandemic. For example, Los Angeles County residents report 3.6 poor mental health days per month, compared to 3.7 days across California and 4 days nationwide. Interviewees highlighted the interconnectedness of mental health and substance use issues. Feelings of depression or anxiety can lead people to use or abuse substances, which further exacerbate mental health conditions. Interviewees highlighted how mental health concerns are more prevalent for some the populations they work with in the Los Angeles service area including those experiencing homelessness, those with previous experience with the criminal justice system, Trans individuals, particularly Trans women, and youth.

2. Income & employment: In the Los Angeles service area, the unemployment rate is 17 percent, which is higher than both the state (15.8 percent) and national (13 percent) rates. While the median household income in the Los Angeles service area (\$66,770) is slightly less than the national average (\$70,036), there are significant racial differences when it comes to per capita income. Community experts shared that although many residents hold multiple part-time jobs, they do not receive benefits through employment. They also indicated that many of the jobs in the service area are low paying, require minimal skill (e.g., jobs in retail or food service), and are within small businesses that are often unable to increase employee wages. Community experts offered

strategies for improving the economic situations in the county including creating supportive guidance through employment. This includes different methods of spreading information about new job opportunities, and cooperation with businesses to create systems that ensure sustained employment for those with additional mental health needs.

3. Housing: In the Los Angeles service area 33 percent of residents own their home compared to 55 percent across the state. In the Los Angeles service area, 44 percent of Los Angeles service area residents have housing costs that are greater than 50 percent of their income and 13 percent of residents live in overcrowded housing. In the Los Angeles service area, vulnerable populations are likely to experience severe housing burden and live in overcrowded housing. Community representatives shared that homelessness is a huge concern that continues to grow throughout Los Angeles. Many local experts noted the interconnectedness between homelessness, mental health, and substance use. Interviewees shared their current strategies and initiatives to provide housing support to residents including LA City Homeless Initiative's housing and rental assistance, Project Home Key and Hollywood Housing.

4. Access to care: In the Los Angeles service area, 12 percent of the population is uninsured. Within the service area, there are also disparities in access to care. In the southwest and east portions of the service area, more than 50 percent of the population are from diverse communities and they also have a higher percentage of uninsured residents compared to other regions of the service area. Interviewees shared that some residents may be concerned about accessing care. Community representatives also talked about the lack of culturally responsive providers and those focused on the specific care needs of communities. They also identified strategies to address access to care including partnering with the local education system to develop mobile clinics, hosting guest lecturers for health education, or creating internships and additional clinical placements.

5. Sexual health: According to the County of Los Angeles Public Health, in 2019, early syphilis rates were the highest among certain population groups. In 2019, both Black males and females had the highest rate of HIV diagnoses compared to other ethnicities. Among men the highest rates of diagnoses were seen in Central, Hollywood-Wilshire, and Southeast Health Districts. The highest rates for women were seen in Central, South, Long Beach, Southwest and Inglewood Health Districts. Community experts shared that STIs are a concern for the LGBTQ+ and homeless populations. Interviewees also identified that those who use substances may also be at high risk for STIs. Interviewees shared current resources and partnerships that provide support for sexual health within the Los Angeles service areas. Several community-based organizations provide regular education and outreach to community members. There are also partnerships within the service area to provide free HIV testing and treatment for the homeless population.

6. Structural inequities: Centuries of structural inequities, reflected in local, state and national policy, have resulted in extreme differences in opportunity and have fueled enduring health inequities. In the Los Angeles service area, Service Planning Areas (SPAs) 4 and 6 both SPAs have a high percentage of vulnerable populations (95 percent of community residents in SPA 6 and 75

percent in SPA 4). Within these SPAs, some of the outcomes of long-term structural inequities manifest within these vulnerable populations. For example, within SPA 4, there are neighborhoods (i.e., Boyle Heights, Chinatown, Downtown Los Angeles, East Los Angeles, Koreatown, Hollywood, Pico Heights, and West Hollywood) that have higher rates of poverty than the state.

d. Health Needs Identified but Not Addressed

The significant health need identified in the 2022 CHNA that Kaiser Permanente Los Angeles Medical Center does not plan to address is shown below, along with the reasons for not addressing that need.

Kaiser Permanente Los Angeles Medical Center addressed all of the significant needs identified in the 2022 CHNA.

For information about the process and criteria used to select these health needs and the health needs that were not selected (and the rationale), please review the [2022 CHNA Report and the 2023-2025 Implementation Strategy Report](http://www.kp.org/chna) (<http://www.kp.org/chna>).

e. Activities Taken to Address the Needs of the Community

The following are the health needs Kaiser Permanente Los Angeles Medical Center addressed during the 2023-2025 Implementation Strategy period.

All Kaiser Foundation Hospitals planned for and drew on a broad array of resources and strategies to improve the health of our communities. Resources and strategies deployed to address the identified health needs of communities include grantmaking, in-kind resources, and collaborations with community-based organizations such as local health departments and other hospital systems. Kaiser Permanente also leverages internal programs such as Medicaid, charitable health coverage, medical financial assistance, health professional education, and research to address needs prioritized in communities. Grants to community-based organizations are a key part of the contributions Kaiser Permanente makes each year to address identified health needs, and we prioritize work intended to reduce health disparities and improve health equity. In addition to contributing financial resources, we leveraged assets from across Kaiser Permanente to help us achieve our mission to improve the health of communities. The table below highlights a partial list of key grantmaking, collaborations, and partnership activities undertaken in 2025 to address community needs identified in the 2023–2025 Implementation Strategy period. Refer to the table in the Financial Summary section for financial investments made towards addressing the prioritized community needs. Additionally, Kaiser Permanente SCAL provided significant contributions to the

California Community Foundation (CCF) in the interest of funding effective long-term, strategic community benefit initiatives. These CCF managed funds are not included in the financial totals for 2025.

Mental & Behavioral Health			
Name of Community Partner	Title of Grant/Partnership	Service Areas Impacted	Description
Pasadena Educational Foundation	Addressing the Long-Term Health Needs of the PUSD Community in the Aftermath of the Eaton Fire	Los Angeles	Pasadena Educational Foundation expanded school-based mental health and physical health services across the Pasadena Unified School District in response to the devastating impact of the 2025 Eaton Fire, which displaced over 10,000 students and destroyed entire neighborhoods, by hiring new clinical staff and providing training and ongoing support to ensure that traumatized students and school communities had access to the behavioral health care needed to recover and rebuild.
Playworks Education Energized	Play to Thrive: Deepening School Connection in Southern California	Downey; Los Angeles; Moreno Valley; Panorama City; Riverside	Playworks Southern California improved school connectedness and student well-being across Watts and greater Southern California by delivering play-based direct services, professional development workshops, and consultative support to schools and youth-serving partners, ensuring that students in under-resourced communities continued to experience structured, safe play that builds belonging, social skills, and resilience as a protective factor against anxiety, depression, and chronic absenteeism.
Rainbow Labs Mentoring, Inc.	YMH Capacity Development	Los Angeles	Rainbow Labs strengthened the mental health and leadership capacity of its staff serving vulnerable youth ages 13 to 18 in Los Angeles by providing strategic planning support, targeted mental health training, and holistic health coaching, investing in the well-being of frontline mentors who carry the emotional

			weight of supporting young people navigating complex and overlapping identities within systems that often marginalize them.
The Chicago School-California Inc	Community-based Practicum Program: Provides Mental Health Services to Communities in Need	Los Angeles	The Chicago School expanded California's behavioral health workforce by partnering with mental health organizations throughout Los Angeles to place and train community-based practicum students, increasing the number of qualified psychologists available to serve communities in a state where Health Professional Shortage Areas leave millions of people without adequate access to mental health care.
Bienestar Human Services, Inc	Wellness At Your Reach	Los Angeles	Bienestar Human Services expanded mental health services for vulnerable populations in Los Angeles by providing individual, partner, and family therapy, support groups, and specialized mental health care tailored to people living with HIV/AIDS, supporting clients' overall health and well-being through culturally responsive, integrated behavioral health services.
Public Health Institute	Cypress Resilience Project: Learning Community and Support for CA Youth Mental Health Initiative Grantees, NCAL Grant split with SCAL	All Licensed Hospitals	Cypress Resilience Project strengthened the organizational capacity and staff well-being of Kaiser's California Youth Mental Health Initiative grantees by facilitating monthly learning communities, delivering professional development workshops on trauma, grief, and mental health, and providing management coaching to leaders navigating vicarious trauma and burnout, ensuring that frontline organizations serving young people had the resilience, skills, and peer support needed to sustain and deepen their impact.

Income & Employment			
Name of Community Partner	Title of Grant/Partnership	Service Areas Impacted	Description
Economic Development Corporation of Los Angeles County	Together for LA Coalition - Economic Recovery and Resilience Infrastructure Program	Los Angeles; West Los Angeles	LAEDC's Together for LA Coalition built a permanent, equitable economic recovery infrastructure for Los Angeles County in the wake of the 2025 Eaton and Palisades fires by creating a countywide partner network, deploying real-time needs assessments, and delivering targeted technical and financial assistance to small businesses, workers, and historically underserved communities impacted by one of the most destructive disasters in the region's history.
Asian American Drug Abuse Program, Inc.	Health Careers Program	Downey; Los Angeles; South Bay; West Los Angeles	Asian American Drug Abuse Program expanded access to healthcare career pathways for underrepresented residents of South Los Angeles by providing targeted outreach, enrollment support, individualized employment planning, and comprehensive case management to help disadvantaged individuals complete vocational nursing and nursing assistant training programs, addressing both the region's high unemployment rates and the urgent demand for a more diverse and skilled healthcare workforce.
California WIC Association	Improving Access: Streamlining Referrals and WIC Enrollment	All Licensed Hospitals	California WIC Association expanded access to the WIC program for eligible but unenrolled families across California by streamlining electronic referral systems, supporting Memoranda of Understanding between WIC local agencies and Medi-Cal managed care plans, and advancing policy and systems improvements that reduce enrollment barriers for pregnant individuals and young children, addressing a coverage gap of hundreds of

			thousands of eligible Californians who are missing out on a program proven to improve birth outcomes and reduce healthcare costs.
Communities Lifting Communities	Impact Purchasing in Health Care Initiative	Anaheim_Irvine; Baldwin Park; Downey; Fontana_Ontario; Los Angeles; Moreno Valley; Panorama City; Riverside; South Bay; West Los Angeles; Woodland Hills	Communities Lifting Communities advanced health equity and economic resilience across Southern California by building hospital capacity for inclusive procurement, expanding regional data collection on supplier diversity, and strengthening cross-sector collaboration through the Regional Impact Purchasing Collaborative, creating pathways for local and diverse-owned businesses to access hospital supply chains and driving economic investment in vulnerable populations.
UNITE-LA INC	South LA Scholars+: Bridging Healthcare Pathways to the Future	Baldwin Park; Los Angeles	UNITE-LA prepared vulnerable young adults ages 16 to 24 in the Los Angeles region for careers in healthcare by providing work readiness workshops, work-based learning experiences, paid internships, mock interviews, and connections to allied health training programs, building a diverse pipeline of healthcare professionals to address the region's critical workforce shortages while creating pathways to economic mobility for young people who have historically been excluded from career opportunity.
Instituto de Educacion Popular del Sur de California	IDEPSCA Community Support	Los Angeles	Instituto de Educacion Popular del Sur de California conducted outreach and education to reduce poverty and connect residents to essential resources across multiple Los Angeles communities including Van Nuys, Downtown, Hollywood, Cypress Park, and Wilmington, supporting low-income residents in navigating systems and accessing the services needed to improve their economic security and well-being.

Housing			
Name of Community Partner	Title of Grant/Partnership	Service Areas Impacted	Description
National Health Care for the Homeless Council	Strengthening Recuperative Care services in Southern CA through knowledge sharing, policy changes, and care transitions	All Licensed Hospitals	National Institute for Medical Respite Care strengthened the recuperative care system across Southern California by expanding the L.A. Recuperative Care Learning Network to four surrounding counties, developing standardized protocols for integrating ADL assistance into recuperative care programs, advocating for state policy alignment, and building referral networks with skilled nursing facilities and short-term post-hospitalization housing, creating a more cohesive and equitable continuum of care for unhoused patients transitioning out of hospitals.
Golden State Recuperative Care	GSRC ADL Pilot Program Participation	Downey; Los Angeles; South Bay; West Los Angeles	Golden State Recuperative Care expanded access to recuperative care for unsheltered individuals with Activities of Daily Living needs in Los Angeles County by staffing a Licensed Vocational Nurse and Certified Nursing Assistant to coordinate and deliver direct caregiving services, addressing a critical gap that has historically prevented homeless individuals with physical disabilities from being placed in recuperative care settings following hospitalization.
The People Concern	SOLAR Recuperative Care	Downey; Los Angeles; South Bay; West Los Angeles	The People Concern improved health outcomes and recovery for homeless individuals at its SOLAR recuperative care program by adding an on-site laundry facility and a second case manager, strengthening the program's capacity to deliver coordinated wellness checks, medication support, wound care, behavioral

			health services, and primary care connections that reduce hospital readmissions and support long-term stability for clients with complex health needs.
Inner City Law Center	MLP Initiative Southern California	Los Angeles; South Bay	Inner City Law Center improved housing stability for homeless and at-risk low-income Angelenos, including veterans, by providing direct legal services through two Medical-Legal Partnerships and training VA medical and social service providers to identify and refer housing-related legal issues, addressing the legal barriers that are among the most persistent obstacles to stable housing and healthcare for Los Angeles's unhoused population.

Access to Care			
Name of Community Partner	Title of Grant/Partnership	Service Areas Impacted	Description
County of Los Angeles Department of Public Health	Southern California Community Health Outreach	Baldwin Park; Downey; Los Angeles; Panorama City; South Bay; West Los Angeles; Woodland Hills	Los Angeles County Department of Public Health improved healthcare access for vulnerable and low-income families across Los Angeles County by delivering culturally responsive outreach, one-on-one enrollment assistance, healthcare navigation support, and recertification services, addressing the systemic and individual barriers that prevent underserved communities from accessing, understanding, and retaining the healthcare coverage they need.
The California Health Care Safety-Net Institute	Safety Net Organizational Capacity Building	All Licensed Hospitals	The California Health Care Safety Net Institute supported efforts to strengthen public health care systems by providing peer learning, technical assistance, expert access, and collaboration with the Department of Health

			Care Services, while also building its internal capacity to collect and analyze system data through the development of a data warehouse.
California School-Based Health Alliance	Expanding Capacity of School-Based Health & Wellness Centers Through California, NCAL - Grants splits with SCAL	All Licensed Hospitals	California School-Based Health Alliance strengthened the capacity of Local Education Agencies and community-based health organizations to deliver health and mental health services in California schools by providing training, technical assistance, and regional coalition support, expanding school-based health and wellness centers in areas of greatest need while centering youth voice through peer-led health advocacy convenings.
Tides Center	Advancing Health Access and Coverage	All Licensed Hospitals	Latino Coalition for a Healthy California's Pasa La Voz program activated trusted community networks across California to connect Latine communities with safety net resources through monthly bilingual Charlas covering Medi-Cal, CalFresh, mental health, and other essential programs, building health literacy and systems navigation skills among community members who face significant barriers to accessing social services.
<p>Medi-Cal Kaiser Permanente provides coverage to Medi-Cal members in 22 counties in California through both direct contracts with the Department of Health Care Services (DHCS), and through delegated arrangements with other Medi-Cal managed care plans (MCPs). Kaiser Permanente also provides subsidized health care on a fee-for-service basis for Medi-Cal beneficiaries not enrolled as KFHP members. Reimbursement for some services is usually significantly below the cost of care and is considered subsidized care to non-member Medi-Cal fee-for-service patients.</p>			
<p>Community Health Coverage Program (CHCP) Kaiser Permanente's CHCP provides health care coverage to people who have low-income and don't have access to other public or private health coverage. CHCP enrolls qualifying individuals in a Kaiser Permanente Individual and Family Health Plan. Through CHCP, members' monthly premiums are subsidized, and members do not have to pay copay or out-of-pocket costs for most care at Kaiser Permanente facilities. Through CHCP, members have a medical home that includes comprehensive coverage, preventive services and consistent access through the "front door" of the health delivery system.</p>			
<p>Medical Financial Assistance (MFA)</p>			

Kaiser Permanente’s Medical Financial Assistance program (MFA) improves health care access for people with limited incomes and resources and is fundamental to Kaiser Permanente’s mission. Our MFA program helps patients who are low-income, uninsured, or underinsured cover the costs of care. The program provides temporary financial assistance or free care to patients who receive health care services from our providers, regardless of whether they have health coverage or can’t afford to pay.

Sexual Health			
Name of Community Partner	Title of Grant/Partnership	Service Areas Impacted	Description
Planned Parenthood Los Angeles	Access to Sexual Health Services for Vulnerable Populations	Los Angeles	Planned Parenthood Los Angeles expanded access to sexual and reproductive health services for vulnerable populations in Los Angeles by delivering comprehensive clinical care through its community health centers and school-based Wellbeing Centers, combating high rates of sexually transmitted infections and ensuring that low-income, uninsured, and underserved residents could access quality, judgment-free care.
Special Service for Groups, Inc.	Sexual Health, Information, Navigation and Empowerment (SHINE) Program	Los Angeles	Special Service for Groups' SHINE Program provided street-based mobile HIV and STI testing, sexual health education, and patient navigation services through monthly outreach events, connecting at-risk and vulnerable populations in Los Angeles to life-saving prevention resources, behavioral health support, and linkages to treatment.

Food Insecurity			
Name of Community Partner	Title of Grant/Partnership	Service Areas Impacted	Description
Feeding America	Healthy Food, Healthy Futures: Increasing Access to Fresh Produce, Protein, and	Anaheim_Irvine; Baldwin Park; Downey; Kern; Los Angeles; Moreno Valley; Panorama City; Riverside;	Feeding America expanded equitable access to nutrient-rich foods for families facing hunger across its national network of partner food banks by deepening agricultural partnerships,

	Dairy, PO - Grants splits with	San Diego; San Marcos; South Bay; West Los Angeles; Woodland Hills	strengthening sustainable fresh food procurement models, maximizing federal program coordination, and leveraging 11 regional cooperatives to ensure that fresh produce, dairy, and protein reach the communities with the greatest nutrition gaps and health disparities at a time when food insecurity has reached its highest level in nearly a decade.
Project Angel Food	Medically tailored meals, nutrition services, and emergency food assistance for clients with diet-related diseases	Baldwin Park; Downey; Fontana_Ontario; Los Angeles; Panorama City; South Bay; West Los Angeles; Woodland Hills	Project Angel Food delivered home-delivered grocery gift cards to critically ill clients facing CalFresh benefit disruptions and provided medically tailored meals with registered dietitian counseling to clients with diabetes and heart disease in Los Angeles County, advancing health equity for individuals living at the intersection of poverty, food insecurity, and chronic illness where evidence shows these interventions reduce hospitalizations, improve blood sugar control, and restore dignity for some of the region's most vulnerable residents.
Martin Luther King Jr. Community Health Foundation	Recipe for Health	Los Angeles	MLK Community Health Foundation's Recipe for Health program increased access to healthy groceries for patients in South Los Angeles experiencing food insecurity and diet-related chronic disease by enrolling eligible patients and providing healthy food for up to two years combined with nutrition and wellness workshops, addressing the food desert conditions in South LA that contribute to disproportionately high rates of diet-related illness.
Hunger Action Los Angeles	Connecting Community to Healthy Food	Baldwin Park; Downey; Los Angeles; Panorama City; West Los Angeles; Woodland Hills	Hunger Action Los Angeles helped connect low-income community members to healthy food in response to the loss of SNAP benefits affecting thousands of people in Los Angeles County.

			The organization also supported CalFresh enrollment, offering farmers market food incentives, and sharing information through the People's Guide to Benefits which explains how to access programs like CalFresh and WIC and understand eligibility rules.
Special Service for Groups, Inc.	Enroll LA	Baldwin Park; Los Angeles	The Asian Pacific Islander Forward Movement supported CalFresh enrollment and retention in low-income communities by embedding outreach staff at partner sites, contacting previously enrolled community members to assist with re-application, uplifting community stories, providing culturally relevant community-supported agriculture boxes to those who re-enrolled, and hosting food distribution events in communities impacted by changes to the SNAP/CalFresh program.

3. 2026 Community Benefits Plan

a. 2026-2028 Implementation Strategies

Kaiser Permanente Los Angeles Medical Center has developed an implementation strategy (IS) for the priority needs it will address over the next three years 2026-2028, considering both Kaiser Permanente's and the community's assets and resources.

Kaiser Permanente Los Angeles Medical Center Community Health has identified the strategic focus, strategies, and expected impact for each priority health need, described in the tables below. While we recognize that IS strategies can address multiple health needs, each strategy is associated with the needs where we expect to see the greatest impact. Included with each strategy are expected outcomes and examples of available Kaiser Permanente resources and planned collaborations.

1. Mental and behavioral health
2. Housing
3. Income and employment
4. Access to care
5. Sexual health

Mental and behavioral health

Strategy	Expected outcomes	Available resources and planned collaboration
<p>Increase equitable access to care and affordability of care for low-income community residents.</p>	<ul style="list-style-type: none"> • Increase access to care and coverage • Increase utilization of clinical and social care • Improve health outcomes 	<ul style="list-style-type: none"> • Resources: Charitable contributions, and subsidized care and coverage programs such as Medical Financial Assistance, Charitable Health Coverage, and Medicaid/Medi-Cal • Planned collaboration: Government agencies, including local and state public health departments, community organizations, and safety net clinics
<p>Grow a culturally competent health care workforce in order to improve equitable access to health care services.</p>	<ul style="list-style-type: none"> • Decrease health care workforce shortages • Improve cultural competency • Improved health outcomes 	<ul style="list-style-type: none"> • Resources: Charitable contributions, health professions education and training programs, and health care career exposure programs • Planned collaboration: National organizations, community organizations, and safety net providers
<p>Implement strategies to improve the health of homeless populations and reduce housing insecurity by strengthening the availability and coordination of community and health care resources.</p>	<ul style="list-style-type: none"> • Improve access to and quality of resources provided by community organizations providing social care • Improve health outcomes 	<ul style="list-style-type: none"> • Resources: Charitable contributions, and technical assistance • Planned collaboration: Government agencies, including local and state public health departments, community organizations, schools and school districts, and other hospitals
<p>Increase access to and quality of resources that improve social and environmental factors by investing in community organizations, schools, districts, or other public entities and by</p>	<ul style="list-style-type: none"> • Improve access to and quality of resources provided by community organizations providing social care • Improve health outcomes 	<ul style="list-style-type: none"> • Resources: Charitable contributions, and technical assistance • Planned collaboration: Government agencies, including local and state public health departments, community

enhancing coordination between community and health care.		organizations, schools and school districts, and other hospitals
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Housing

Strategy	Expected outcomes	Available resources and planned collaboration
Improve food and nutrition security and address diet-related health conditions by increasing equitable access to and affordability of nutritious and culturally relevant food options.	<ul style="list-style-type: none"> • Improve access to and quality of resources provided by community organizations providing social care • Improve health outcomes 	<ul style="list-style-type: none"> • Resources: Charitable contributions • Planned collaboration: Food banks and pantries, community organizations, and government agencies
Implement strategies to improve the health of homeless populations and reduce housing insecurity by strengthening the availability and coordination of community and health care resources.	<ul style="list-style-type: none"> • Improve access to and quality of resources provided by community organizations providing social care • Improve health outcomes 	<ul style="list-style-type: none"> • Resources: Charitable contributions, and technical assistance • Planned collaboration: Government agencies, including local and state public health departments, community organizations, schools and school districts, and other hospitals
Increase access to and quality of resources that improve social and environmental factors by investing in community organizations, schools, districts, or other public entities and by enhancing coordination between community and health care.	<ul style="list-style-type: none"> • Improve access to and quality of resources provided by community organizations providing social care • Improve health outcomes 	<ul style="list-style-type: none"> • Resources: Charitable contributions, and technical assistance • Planned collaboration: Government agencies, including local and state public health departments, community organizations, schools and school districts, and other hospitals

Income and employment

Strategy	Expected outcomes	Available resources and planned collaboration
Grow a culturally competent health care workforce in order to improve equitable access to health care services.	<ul style="list-style-type: none"> • Decrease health care workforce shortages • Improve cultural competency • Improve health outcomes 	<ul style="list-style-type: none"> • Resources: Charitable contributions, health professions education and training programs, and health care career exposure programs

		<ul style="list-style-type: none"> • Planned collaboration: National organizations, community organizations, and safety net providers
Increase access to and quality of resources that improve social and environmental factors by investing in community organizations, schools, districts, or other public entities and by enhancing coordination between community and health care.	<ul style="list-style-type: none"> • Improve access to and quality of resources provided by community organizations providing social care • Improve health outcomes 	<ul style="list-style-type: none"> • Resources: Charitable contributions, and technical assistance • Planned collaboration: Government agencies, including local and state public health departments, community organizations, schools and school districts, and other hospitals

Access to care

Strategy	Expected outcomes	Available resources and planned collaboration
Increase equitable access to care and affordability of care for low-income community residents.	<ul style="list-style-type: none"> • Increase access to care and coverage • Increase utilization of clinical and social care • Improve health outcomes 	<ul style="list-style-type: none"> • Resources: Charitable contributions, and subsidized care and coverage programs such as Medical Financial Assistance, Charitable Health Coverage, and Medicaid/Medi-Cal • Planned collaboration: Government agencies, including local and state public health departments, community organizations, and safety net clinics
Grow a culturally competent health care workforce in order to improve equitable access to health care services.	<ul style="list-style-type: none"> • Decrease health care workforce shortages • Improve cultural competency • Improve health outcomes 	<ul style="list-style-type: none"> • Resources: Charitable contributions, health professions education and training programs, and health care career exposure programs • Planned collaboration: National organizations, community organizations, and safety net providers

Improve food and nutrition security and address diet-related health conditions by increasing equitable access to and affordability of nutritious and culturally relevant food options.	<ul style="list-style-type: none"> • Improve access to and quality of resources provided by community organizations providing social care • Improve health outcomes 	<ul style="list-style-type: none"> • Resources: Charitable contributions • Planned collaboration: Food banks and pantries, community organizations, and government agencies
Increase access to and quality of resources that improve social and environmental factors by investing in community organizations, schools, districts, or other public entities and by enhancing coordination between community and health care.	<ul style="list-style-type: none"> • Improve access to and quality of resources provided by community organizations providing social care • Improve health outcomes 	<ul style="list-style-type: none"> • Resources: Charitable contributions, and technical assistance • Planned collaboration: Government agencies, including local and state public health departments, community organizations, schools and school districts, and other hospitals

Sexual health

Strategy	Expected outcomes	Available resources and planned collaboration
Increase equitable access to care and affordability of care for low-income community residents.	<ul style="list-style-type: none"> • Increase access to care and coverage • Increase utilization of clinical and social care • Improve health outcomes 	<ul style="list-style-type: none"> • Resources: Charitable contributions, and subsidized care and coverage programs such as Medical Financial Assistance, Charitable Health Coverage, and Medicaid/Medi-Cal • Planned collaboration: Government agencies, including local and state public health departments, community organizations, and safety net clinics
Grow a culturally competent health care workforce in order to improve equitable access to health care services.	<ul style="list-style-type: none"> • Decrease health care workforce shortages • Improve cultural competency • Improve health outcomes 	<ul style="list-style-type: none"> • Resources: Charitable contributions, health professions education and training programs, and health care career exposure programs • Planned collaboration: National organizations, community

		organizations, and safety net providers
Implement strategies to improve the health of homeless populations and reduce housing insecurity by strengthening the availability and coordination of community and health care resources.	<ul style="list-style-type: none"> • Improve access to and quality of resources provided by community organizations providing social care • Improve health outcomes 	<ul style="list-style-type: none"> • Resources: Charitable contributions, and technical assistance • Planned collaboration: Government agencies, including local and state public health departments, community organizations, schools and school districts, and other hospitals
Increase access to and quality of resources that improve social and environmental factors by investing in community organizations, schools, districts, or other public entities and by enhancing coordination between community and health care.	<ul style="list-style-type: none"> • Improve access to and quality of resources provided by community organizations providing social care • Improve health outcomes 	<ul style="list-style-type: none"> • Resources: Charitable contributions, and technical assistance • Planned collaboration: Government agencies, including local and state public health departments, community organizations, schools and school districts, and other hospitals

b. Evaluation of the Community Benefit Plan’s Effectiveness

Kaiser Permanente Los Angeles Medical Center will monitor and evaluate the strategies listed above to assess progress and document the impact of those strategies on expected outcomes. Evaluation of the impact includes monitoring grantee progress (how many people were reached) and measuring short and intermediate term outcomes (e.g., what was the impact on the individuals served). Additionally, for each prioritized health need, the number of grants made, the number of dollars invested, and the number of community-based organizations supported are tracked.

In addition to the strategies developed as part of the CHNA and three-year IS process, many health needs are addressed by Kaiser Permanente business practices that contribute to community well-being, including environmentally responsible purchasing, waste reduction, and purchase of clean energy for facilities. We also conduct high-quality health research and disseminate findings intended to contribute to the literature by enhancing understanding of the impact of interventions designed to improve health outcomes.

4. Financial Summary

a. Explanation of Methodology Used to Determine Cost

Total Community Benefit expenditures are reported as follows:

- Medical care services for vulnerable populations include unreimbursed inpatient costs for participation in Kaiser Permanente-subsidized and government-sponsored health care insurance programs.
- Since 2006, figures for subsidized products have been reported on a cost-basis (e.g., the difference of total revenues collected for services less direct and indirect expenses).
- Grant and donations are recorded in the general ledger in the appropriate amount and accounting period on an accrual, not cash basis. The amount reported reflects hospital-specific, unreimbursed expenditures. When hospital-specific expenditures are not available, dollars are allocated to each hospital based on the percentage of KFHP members.
- The unreimbursed portion of medical, nursing, and other health care professional education and training costs are included.

Resource allocations are reported as follows:

- Financial expenditures are reported in exact amounts, if available, by hospital service area.
- If exact financial expenditure amounts are not available by hospital service area, then regional expenses are allocated proportionally based on KFHP membership or other quantifiable data.

b. Kaiser Permanente Los Angeles Medical Center Community Benefits Provided in 2025

This report outlines the hospital's net community benefit expenditures categorized into the following framework: medical care services, other services for vulnerable populations, other services for the broader community, and health research, education and training programs. Kaiser Permanente generates a range of nonquantifiable benefits, including community engagement through volunteerism, environmental stewardship, supplier diversity, and partnerships with community organizations, municipal leaders, and public health champions that address community needs.

Financial Assistance and Means-Tested Government Programs	Vulnerable Population	Broader Community	Total
Traditional Charity Care	\$ 30,461,426		\$ 30,461,426
Medi-Cal	\$ 58,511,161		\$ 58,511,161
Other Means-Tested Government (Indigent Care)	\$ 0		\$ 0
Sum Financial Assistance and Means-Tested Government Program	\$ 88,972,587		\$ 88,972,587
Other Benefits			
Community Health Improvement Services	\$ 295,037	\$ 99,825	\$ 394,862
Community Benefit Operations	\$ 0	\$ 415,987	\$ 415,987
Health Professions Education	\$ 22,925,922	\$ 5,731,481	\$ 28,657,403
Subsidized Health Services	\$ 0	\$ 0	\$ 0
Research	\$ 361,501	\$ 186,228	\$ 547,729
Cash and in-kind Contributions for Community Benefits	\$ 7,389,486	\$ 194,974	\$ 7,584,461
Other Community Benefits	\$ 0	\$ 21,146	\$ 21,146

Total Other Benefits	\$ 30,971,946	\$ 6,649,641	\$ 37,621,588
Community Benefits Spending			
Total Community Benefits*	\$ 119,944,533	\$ 6,649,641	\$ 126,594,175
Medicare (non-IRS)	\$ 84,916,917		\$ 84,916,917
Total Community Benefits with Medicare	\$ 204,861,450	\$ 6,649,641	\$ 211,511,092

*Sum of Financial assistance, Means-Tested Government Programs and Other Benefits.

5. Certification Statement

Kaiser Permanente leadership reviewed and attested to the validity of the hospital Community Benefit Plan. The data and information reported is true, correct, and completed as required by Health and Safety Code sections 127340-127360 and Article 2 of Chapter 8.2 of Division 7 of Title 22 of the California Code of Regulations requiring all non-profit hospitals report on the community benefits they provide.

- John Yamamoto, VP, Community Health & Benefit, Government Relations, & Community Engagement
- Michelle Gaskill-Hames, Regional President