



Pursuant to California law, the following notice must be provided to you in a hardcopy format.

Discharge Notice

Seneca Healthcare District adopted the following options to assist patients who cannot otherwise afford health care: Payment Plan Agreements (PPA), Prompt Pay Discount, Patient Responsibility Discount, and Charity Care.

Plumas County Department of Social Services can assist members of the community in applying for Covered California and state and local assistance. Contact information below. Appointments can be scheduled at a nearby facility.

Phone: (530) 283-6350

Website: <https://www.plumascounty.us/94/Social-Services>

Address: 270 County Hospital Road, # 207, Quincy, CA 95971

Help Paying Your Bill

There are free consumer advocacy organization that will help you understand the billing and payment process. You may call the Health Consumer Alliances at 888-804-3536 or go to www.healthconsumer.org for more information.

How to apply

Charity Care Application is available for download on our website at www.senecahospital.org or contact our Billing Office for more information on how to apply for our discount programs at the below info:

Monday - Friday

7:00am to 3:30pm

Phone: (844) 951-7275



Payment Plan Agreements (PPA)

Seneca Healthcare District offers patients an affordable option to pay their bill over time. All patients have access to an interest free payment plan. PPA's include the option to combine family accounts into one monthly payment, and the ability to add future accounts. Contact our Billing Office for more information:

Monday - Friday
7:00am to 3:30pm
Phone: (844) 951-7275

Patient Responsibility Discount

You may be eligible to receive a 20% discount if the total amount due is paid in full by the due date on your statement.

- Applies to balances due of \$100.00 or more
- Available to all patients with commercial insurance and/or Medicare*

*Centers for Medicare & Medicaid services, HHS Regulations [42 C.F.R. Sections 435.831 (d)] prohibits discounts to Medi-Cal recipient's share of cost.

Contact our Billing Office for more information:

Monday - Friday
8:00am to 6:00pm
Phone: (844) 951-7275
Fax: (509) 628-5272



Prompt Pay Discount

Is available to all patients who either are uninsured or do not wish to bill their insurance for services rendered.

Receive a 20% discount at time of service for payment in full. Speak with the office receptionist for more information.

Charity Care

Is available to all patients who either are uninsured or underinsured who have received services at Seneca Healthcare District and/or The Lake Almanor Clinic, who meet the guidelines of the policy and agree to its terms. A sliding fee schedule based on the HHS Poverty Guidelines will be used to determine the qualifying income level(s) for the discount. These guidelines are subject to change annually.

Patients interested in this service may request an application at any front-end service desk, print out online, or by contacting our Billing Office at (844) 951-7275.

Completed applications with required supporting documentation may be returned in person at 199 Reynolds Road, Chester CA 96020 or via mail at PO Box 1460, Chester CA, 96020

Pricing Resources/Shoppable Services

Please visit our website at www.senecahospital.org/billpay/ to view our shoppable services and submit cost estimates. Our registration staff are available for additional assistance.

Hospital Bill Complaint Program

The Hospital Bill Compliant Program is a state program, which reviews hospital decisions about whether you qualify for help paying your hospital bill. If you believe you were wrongly denied financial assistance, you may file a complaint with the Hospital Bill Compliant Program. Go to www.HospitalBillComplaintProgram.hcai.ca.gov for more information and to file a complaint.



Covered California

If you are not eligible, for whatever reason, to receive temporary HPE Medi-Cal you can contact a local broker within your home county to apply for Covered California. You can also find out if you are eligible for this coverage by visiting <https://www.coveredca.com/> or calling 800-300-1506 Monday through Friday 8:00am – 6:00pm, closed Saturdays and Sundays.

Patient Signature (or Guarantor)

Date

Patient Access Representative

Date

Language assistance

English:

ATTENTION: If you need help in your language, please call (833) 227-3743 or visit Lake Almanor Clinic. The office is open from 8:00am to 5:00pm and located at 199 Reynolds Road, Chester, CA 96020. Aids and services for people with disabilities, like documents in braille, large print, audio, and other accessible electronic formats are also available. These services are free.

Arabic:

تنبيه: إذا كنت بحاجة إلى مساعدة في لغتك، يرجى الاتصال بالرقم (833) 227-3743 أو زيارة المكتب مفتوح من الساعة 8:00 صباحًا حتى 5:00 مساءً ويقع في 199 Reynolds Road, Chester, CA 96020. تتوفر أيضًا المساعدات والخدمات للأشخاص ذوي الإعاقة، مثل المستندات المكتوبة بطريقة برايل والمطبوعات الكبيرة والصوت وغيرها من التنسيقات الإلكترونية التي يمكن الوصول إليها. هذه الخدمات مجانية.



Armenian:

ՈՒՇԱԴՐՈՒԹՅՈՒՆ. Եթե ձեր լեզվով օգնության կարիք ունեք, խնդրում ենք զանգահարել (833) 227-3743 կամ այցելել «Լեյք Ալմանոր» կլինիկա: Գրասենյակը բաց է առավոտյան 8:00-ից մինչև 17:00-ը և գտնվում է 199 Reynolds Road, Chester, CA 96020 հասցեում: Հաշմանդամություն ունեցող անձանց համար նախատեսված օժանդակ միջոցներ և ծառայություններ, ինչպիսիք են փաստաթղթերը բրայլյան, մեծատառ, աուդիո և այլ մատչելի էլեկտրոնային ձևաչափերով, նույնպես հասանելի են: . Այս ծառայություններն անվճար են:

Chinese (simplified):

注意：如果您需要您的语言的帮助，请致电 (833) 227-3743 或访问 Lake Almanor Clinic
。该办公室的开放时间为上午 8:00 至下午 5:00，地址为 199 Reynolds Road, Chester, CA 96020。还为残疾人士提供帮助和服务，例如盲文、大字体、音频和其他无障碍电子格式的文件。这些服务是免费的。

Chinese (traditional):

注意：如果您需要您的語言的協助，請致電 (833) 227-3743 或造訪 Lake Almanor Clinic。該辦公室的開放時間為上午8:00 至下午5:00，地址為199 Reynolds Road, Chester, CA 96020 也為殘疾人士提供幫助和服務，例如點字、大字體、音訊和其他無障礙電子格式的文件。這些服務是免費的。

German:

ACHTUNG: Wenn Sie Hilfe in Ihrer Sprache benötigen, rufen Sie bitte (833) 227-3743 an oder besuchen Sie die Lake Almanor Clinic. Das Büro ist von 8:00 bis 17:00 Uhr geöffnet und befindet sich in 199 Reynolds Road, Chester, CA 96020. Hilfsmittel und Dienstleistungen für Menschen mit Behinderungen, wie Dokumente in Blindenschrift, Großdruck, Audio und anderen barrierefreien elektronischen Formaten, sind ebenfalls verfügbar. Diese Dienste sind kostenlos.

Hindi:

ध्यान दें: यदि आपको अपनी भाषा में सहायता चाहिए, तो कृपया (833) 227-3743 पर कॉल करें या लेक अलमनोर क्लिनिक पर जाएँ। कार्यालय सुबह 8:00 बजे से शाम 5:00 बजे तक खुला रहता है और 199 रेनॉल्ड्स रोड, चेस्टर, सीए 96020 पर स्थित है। विकलांग लोगों के लिए सहायता और सेवाएँ, जैसे ब्रेल में दस्तावेज़, बड़े प्रिंट, ऑडियो और अन्य सुलभ इलेक्ट्रॉनिक प्रारूप भी उपलब्ध हैं। . ये सेवाएँ निःशुल्क हैं।



Hmong:

CEEB TOOM: Yog tias koj xav tau kev pab ua koj hom lus, thov hu rau (833) 227-3743 lossis mus ntsib Lake Almanor Clinic. Lub chaw ua haujlwm qhib thaum 8:00 teev sawv ntxov txog 5:00 teev tsaus ntuj thiab nyob ntawm 199 Reynolds Road, Chester, CA 96020. Kev pab thiab kev pabcuam rau cov neeg xiam oob khab, xws li cov ntaub ntawv sau ua lej, ntawv loj, suab, thiab lwm yam khoom siv hluav taws xob siv tau kuj muaj. . Cov kev pabcuam no pub dawb.

Japanese:

注意: あなたの言語でサポートが必要な場合は、(833) 227-3743 に電話するか、Lake Almanor Clinic を訪れてください。オフィスの営業時間は午前 8 時から午後 5 時までで、住所は 199 Reynolds Road, Chester, CA 96020 です。点字、大きな活字、音声、その他のアクセス可能な電子形式の文書など、障害のある人向けの支援やサービスも利用できます。 。 これらのサービスは無料です。

Korean:

주의: 귀하의 언어로 도움이 필요하시면 (833) 227-3743으로 전화하시거나 Lake Almanor Clinic을 방문하십시오. 사무실은 오전 8시부터 오후 5시까지 운영되며 주소는 199 Reynolds Road, Chester, CA 96020입니다. 점자 문서, 큰 활자체, 오디오 및 기타 접근 가능한 전자 형식의 문서와 같은 장애인을 위한 지원 및 서비스도 이용 가능합니다. . 이러한 서비스는 무료입니다.

Punjabi:

ਧਿਆਨ ਦਿਓ: ਜੇਕਰ ਤੁਹਾਨੂੰ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿੱਚ ਮਦਦ ਦੀ ਲੋੜ ਹੈ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ (833) 227-3743 'ਤੇ ਕਾਲ ਕਰੋ ਜਾਂ ਲੇਕ ਅਲਮਨੋਰ ਕਲੀਨਿਕ 'ਤੇ ਜਾਓ। ਦਫ਼ਤਰ ਸਵੇਰੇ 8:00 ਵਜੇ ਤੋਂ ਸ਼ਾਮ 5:00 ਵਜੇ ਤੱਕ ਖੁੱਲ੍ਹਾ ਰਹਿੰਦਾ ਹੈ ਅਤੇ 199 ਰੇਨੋਲਡਸ ਰੋਡ, ਚੈਸਟਰ, CA 96020 'ਤੇ ਸਥਿਤ ਹੈ। ਅਸਮਰਥਤਾਵਾਂ ਵਾਲੇ ਲੋਕਾਂ ਲਈ ਸਹਾਇਤਾ ਅਤੇ ਸੇਵਾਵਾਂ, ਜਿਵੇਂ ਕਿ ਬਰੇਲ ਵਿੱਚ ਦਸਤਾਵੇਜ਼, ਵੱਡੇ ਪ੍ਰਿੰਟ, ਆਡੀਓ, ਅਤੇ ਹੋਰ ਪਹੁੰਚਯੋਗ ਇਲੈਕਟ੍ਰਾਨਿਕ ਫਾਰਮੈਟ ਵੀ ਉਪਲਬਧ ਹਨ। . ਇਹ ਸੇਵਾਵਾਂ ਮੁਫਤ ਹਨ।

Russian:

ВНИМАНИЕ: Если вам нужна помощь на вашем языке, позвоните по телефону (833) 227-3743 или посетите клинику Лейк-Алманор. Офис открыт с 8:00 до 17:00 и расположен по адресу: 199 Reynolds Road, Chester, CA 96020. Также доступны вспомогательные средства и услуги для людей с ограниченными возможностями, такие как документы, напечатанные шрифтом Брайля, крупным шрифтом, аудио и другие доступные электронные форматы. . Эти услуги бесплатны.



Spanish:

ATENCIÓN: Si necesita ayuda en su idioma, llame al (833) 227-3743 o visite la Clínica Lake Almanor. La oficina está abierta de 8:00 am a 5:00 pm y está ubicada en 199 Reynolds Road, Chester, CA 96020. También se encuentran disponibles ayudas y servicios para personas con discapacidades, como documentos en braille, letra grande, audio y otros formatos electrónicos accesibles. . Estos servicios son gratuitos.

Thai:

โปรดทราบ: หากคุณต้องการความช่วยเหลือในภาษาของคุณ โปรดโทร (833) 227-3743 หรือไปที่ Lake Almanor Clinic สำนักงานเปิดทำการตั้งแต่เวลา 8.00 น. ถึง 17.00 น. และตั้งอยู่ที่ 199 Reynolds Road, Chester, CA 96020 นอกจากนี้ยังมีบริการช่วยเหลือและบริการสำหรับคนพิการ เช่น เอกสารอักษรเบรลล์ ตัวพิมพ์ขนาดใหญ่ เสียง และรูปแบบอิเล็กทรอนิกส์ที่เข้าถึงได้อื่นๆ อีกด้วย . บริการเหล่านี้ฟรี

Vietnamese:

LƯU Ý: Nếu bạn cần trợ giúp bằng ngôn ngữ của mình, vui lòng gọi (833) 227-3743 hoặc đến Phòng khám Lake Almanor. Văn phòng mở cửa từ 8:00 sáng đến 5:00 chiều và tọa lạc tại 199 Reynolds Road, Chester, CA 96020. Hỗ trợ và dịch vụ dành cho người khuyết tật, như tài liệu bằng chữ nổi braille, chữ in lớn, âm thanh và các định dạng điện tử dễ tiếp cận khác cũng có sẵn . Những dịch vụ này là miễn phí.