



One Advantage, LLC
127 East Shore Parkway Ste A
La Porte, IN 46350
Monday-Friday 7AM-7PM CT
(866) 812-3874

<https://managemyaccount.oneadvantagellc.com>

Dear JANE DOE:
TO: Jane Doe
1234 Main St.
Santa Clara, CA 95054

Reference: 36261254
Date: 03/18/26

One Advantage, LLC is a debt collector. We are trying to collect a debt that you owe to PARKVIEW REG MED CTR. We will use any information you give us to help collect the debt.

Our information shows:

You had medical services from PARKVIEW REG MED CTR with account number 0500193298765.

As of 01/07/26 you owed: \$1,598.00 Between 01/07/26 and today:

You were charged this amount in interest: + \$0.00 You were charged this amount in fees: + \$0.00

You paid or were credited this amount

toward the debt: - \$958.80 **Total amount of the debt now: \$639.20**

How can you dispute the debt?

- **Call or write to us by 04/25/26, to dispute all or part of the debt.** If you do not, we will assume that our

information is correct.

- **If you write to us by 04/25/26,** we must stop collection on any amount you dispute until we send you information that shows you owe the debt. You may use the form below or you may write to us without the form. You may also include supporting documents.

What else can you do?

- **Write to ask for the name and address of the original creditor.** If you write by 04/25/26, we will stop collection until we send you that information. You may use the form below or write to us without the form.
- **Learn more about your rights under federal law.** For instance, you have the right to stop or limit how we contact you. Go to <https://www.consumerfinance.gov/consumer-tools/debt-collection/>

- **Contact us about your payment options.**

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- **Pongase en contacto con nosotros para solicitar una copia de este formulario en español.**

Please see the reverse side for important notices concerning your rights.

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How do you want to respond?

La Porte, IN 46350

Santa Clara, CA 95054

Check all that apply:

☐ **I want to dispute the debt because I think:** ☐ This is not my debt. ☐ This amount is wrong. ☐ Other (please describe on reverse or attach additional information).

☐ **I want you to send me the name and address of the original creditor.**

☐ **I enclosed this amount: \$**

Make your check payable to PARKVIEW
REG MED CTR. Include the reference
number 36261254.

☐ **Quiero este forma en español.**

One Advantage LLC
PO Box 190
La Porte, IN 46352

Jane Doe
1234 Main St.

We are required under certain State Laws to notify consumers of those States of the following rights. This list does not contain a complete list of the rights consumers have under Federal and State Laws.

ADDITIONAL INFORMATION FOR CALIFORNIA RESIDENTS:

California License – 10899-99

The state Rosenthal Fair Debt Collection Practices Act and the federal Fair Debt Collection Practices Act require that, except under unusual circumstances, collectors may not contact you before 8 a.m. or after 9 p.m. They may not harass you by using threats of violence or arrest or by using obscene language. Collectors may not use false or misleading statements or call you at work if they know or have reason to know that you may not receive personal calls at work. For the most part, collectors may not tell another person, other than your attorney or spouse, about your debt. Collectors may contact another person to confirm your location or enforce a judgment. For more information about debt collection activities, you may contact the Federal Trade Commission at 1-877-FTC-HELP or www.ftc.gov.

Nonprofit credit counseling may be available in your area.

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Parkview Community Hospital Medical Center

AHMC Healthcare

Jane Doe
1234 Main St.
Santa Clara, CA 95054

Guarantor Name: JANE DOE
Guarantor ID: 050019327684
First Statement Date:
Final Notice Statement Date:
March 10, 2026

01/13/26

02/12/26

MRN: 005003818001

Original Notice of Charity

01/13/26

Availability:

Account #: 36261254 Date of Service: 01/07/26

Insurance Type Insurance Name Policy ID

Primary

Secondary

Total Balance Due: 639.20

Charity Care Application Sent (if applicable):

Charity Application Determination Date:

Dear Patient/Responsible Party,

Comment:

This is to notify you that your account with Parkview Community Hospital Medical Center is delinquent. We have not yet received a response to the statements that were sent to you. The balance noted above is the amount that is your responsibility after your insurance company has made payments. If you do not have insurance, the balance noted above is the amount that is your responsibility after applying our uninsured patient discount.

An itemized statement of charges can be requested by contacting our Customer Service Billing department:

- Call (951) 688-2211, ext 5639 Monday through Friday, 8:00 AM to 3:30 PM (PST)
- Log into your Patient Simple account at:

<https://www.patientsimple.com/ahmchealth>

Your account has been referred to **ONE ADVANTAGE, LLC.**, Customer Service: (800)

650-1776.

Parkview Med Ctr understands that navigating the financial aspect of healthcare can be challenging and stressful. Please contact our Customer Service Billing department at (951) 688-2211, ext 5639 to make a payment or speak with a representative about your financial options such as **Medi-Cal Presumptive Eligibility**. If you are unable to pay your balance in full, we can work with you to discuss payment options and/or financial assistance.

For more information regarding financial assistance, or to obtain a copy of our Financial Assistance Application or Policy, or **"Help Paying Your Bill" and Shoppable Services** please visit: <https://ahmchealth.com>

The Hospital Bill Complaint Program is a state program, which reviews hospital decisions about whether you qualify for help paying your hospital bill. If you believe you were wrongly denied financial assistance, you may file a complaint with the Hospital Bill Complaint Program. Go to HospitalBillComplaintProgram.hcai.ca.gov for more information and to file a complaint.

We appreciate your attention to this matter.

Sincerely,

Customer Service Billing Department
Parkview Community Hospital Medical Center

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Farsi (Dari):	ر به زبان خود احتیاج به کمک دارید، لطفاً به تلفون ۶۵۰۷۲۳-۴۰۰۰ تماس بگیرید یا از هر مکان مراقبت استنفورد دیدن کنید، یا به تلفون ۴۴۷-۷۰۰۰ ۹۲۵ تماس بگیرید یا به هر منطقه ای از تری ولی مراجعه بایات ترجمه در هر ساعت از شبانه روز ۲۴ ساعته در دسترس است. وسایل و خدمات برای اشخاص که ای جسمی مثلاً سند ها به خط بریل، کلمات چاپ کلان، صدا، و باقی فرمت های الکترونیک، قابل دسترس است. تلفن های تایی نیز قابل دسترس میباشد. این خدمات مفت و رایگان هستند.
French (France):	ATTENTION: Si vous avez besoin d'aide dans votre langue, veuillez appeler le 650-723-4000 ou vous rendre dans n'importe quel établissement Stanford Health Care, ou bien appeler le 925-447-7000 ou vous rendre dans n'importe quel établissement Stanford Health Care Tri-Valley. Des services d'interprétation sont disponibles 24 heures sur 24 et 7 jours sur 7. Des aides sont disponibles pour les personnes handicapées, tels que des documents en braille, en gros caractères, en format audio et en d'autres formats électroniques accessibles sont également disponibles. Les téléphones ATS sont également accessibles. Ces services sont gratuits.
Hindi:	आपको अपनी भाषा में सहायता चाहिए, तो कृपया 650-723-4000 पर कॉल करें या किसी स्टैनफोर्ड हेल्थ केयर लोकेशन पर जाएँ, या 925-447-7000 पर कॉल करें या किसी स्टैनफोर्ड हेल्थ केयर ट्राई-वैली लोकेशन पर जाएँ। इंटरप्रेटेशन सेवाएँ 24/7 उपलब्ध हैं। विकलांग लोगों के लिए सहज और सेवाएँ, जैसे ब्रेल, बड़े प्रिंट, ऑडियो और अन्य सुलभ इलेक्ट्रॉनिक प्रारूप में दस्तावेज़ उपलब्ध TTY फोन भी सुलभ हैं। ये सेवाएँ नि:शुल्क हैं।
Hmong:	CEEBTOM: Yog hais tias koj xav tau ib tus hais lus Hmoob los pab koj, thov hu rau ntawv xov tooj 650-723-4000 lossis mus rau Standford Health Care chaw ua haujlwm, lossis hu xov tooj 925-447-7000, lossis mus rau Stanford Health Care Tri-Valley qhov chaw ua haujlwm. Lawv yuav muaj neeg txhais lus txhua lub sijhawm rau koj 24/7. Kev pab rau cov neeg uas tsis tau nws tus kheej, xws li cov ntawv uas tsim rau cov neeg dig muag, tej ntawv luam losj thiab pom tseeb, suab kaw lus, thiab lwm yam kev pab los kuj muaj thiab. Cov xov tooj lub ntaus ntawv rau cov tsis hnov lus (Teletypewriter, TTY) los kuj muaj. Tej kev pab no pab dawb xwb, yeej tsis yuav nqi.
Japanese:	注：母国語でのサポートが必要な場合は、650-723-4000にお電話いただくか、Stanford Health Careの各拠点までご来訪ください。もしくは、925-447-7000にお電話いただくか、Stanford Health Care Tri-Valleyの各拠点までご来訪ください。通訳サービスは無休でご利用いただけます。点字、大活字、音声やその他の利用しやすい電子文書の文書など、障害者のための補助およびサービスもご利用可能です。テレタイプライター(Teletypewriter, TTY)電話にも対応しています。これらのサービスは無料でご利用いただけます。
Korean:	주의: 귀하의 언어로 도움이 필요하신 경우 650-723-4000으로 전화를 하시거나 스탠포드 헬스 케어 어느 시설이라도 방문해 주십시오. 또는 925-447-7000으로 전화를 하시거나 스탠포드 헬스 케어 트라이 밸리 어느 시설이라도 방문해 주십시오. 통역 서비스는 24시간 7일 내내 제공됩니다. 브라우 점자로 된 문서, 글씨가 더 크게 나온 프린물, 및 다른 편리한 전자 방식 등으로 장애를 갖고 계신 분을 위한 도움 및 서비스가 마련되어 있습니다. 텔레타이프라이터 전화기도 마련되어 있습니다. 이러한 서비스들은 무상으로 제공됩니다.
Portuguese (Brazilian):	ATENÇÃO: Se precisar de ajuda no seu idioma, por favor, ligue para 650-723-4000 ou visite qualquer local do Stanford Health Care, ou ligue para 925-447-7000 ou visite qualquer local do Stanford Health Care Tri-Valley. Serviços de interpretação estão disponíveis 24 horas por dia, 7 dias por semana. Auxílios e serviços para pessoas com deficiências, como documentos em braille, impressão ampliada, áudio e outros formatos eletrônicos acessíveis, também estão disponíveis. Telefones TTY também estão disponíveis para utilização. Estes serviços são gratuitos.

HC:

	Tri-Valley มีบริการล่ามแปลภาษาตลอด 24 ชั่วโมง 7 วันต่อสัปดาห์ นอกจากนี้ยังมีบริการและให้ความช่วยเหลือสำหรับผู้พิการ เช่นเอกสารอักษรเบรลล์สื่อสิ่งพิมพ์ขนาดใหญ่ เสียง และสื่อรูปแบบอิเล็กทรอนิกส์ที่เข้าถึงได้อื่นๆ เป็นต้น อีกทั้งยังมีเครื่องโทรพิมพ์ (Teletypewriter, TTY) ให้บริการด้วย บริการเหล่านี้ไม่มีค่าใช้จ่าย
Vietnamese:	LƯU Ý: Nếu quý vị cần trợ giúp bằng ngôn ngữ của mình, vui lòng gọi số 650-723-4000 hoặc đến bất kỳ địa điểm nào của Stanford Health Care, hoặc gọi 925-447-7000 hoặc đến bất kỳ địa điểm nào của Stanford Health Care Tri-Valley. Dịch vụ thông dịch được cung cấp 24/7. Hỗ trợ và dịch vụ dành cho người khuyết tật, như tài liệu bằng chữ nổi, chữ in lớn, âm thanh và các định dạng điện tử để tiếp cận khác cũng có sẵn. Điện thoại TTY cũng có thể truy cập được. Những dịch vụ này là miễn phí.

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