



EISENHOWER HEALTH



**Annual Report and Plan for Community Benefit
Eisenhower Health
Fiscal Year 2025 (July 1, 2024 - June 30, 2025)
HCAI Hospital ID: 106331168**

Submitted to:
Department of Health Care Access and Information
Accounting and Reporting Systems Section
Sacramento, California

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About Eisenhower Health

Eisenhower Health is a nonprofit, comprehensive health care institution that includes the 463-bed Eisenhower Medical Center (EMC), the Barbara Sinatra Children’s Center at Eisenhower and the Annenberg Center for Health Sciences at Eisenhower. The Betty Ford Center is also located on the Eisenhower campus but is an entirely independent organization. Eisenhower provides a full range of quality medical and educational services in the Coachella Valley. It is situated on 106 acres in Rancho Mirage with outpatient clinics across the valley. Eisenhower is renowned for its Centers of Excellence in Orthopedics, Cardiovascular and Oncology. Eisenhower Medical Center is a designated Level IV Trauma Center.

Awards and Recognitions

Eisenhower was the recipient of awards and accolades in FY25.

- *US News & World Report* Best Hospitals (2024-25)
 - #1 in Riverside-San Bernardino; #19 in California
 - High Performance status in 1 adult specialty and 16 procedures and conditions:
 - Aortic Valve Surgery
 - Back Surgery (Spinal Fusion)
 - Colon Cancer Surgery
 - COPD
 - Heart Attack
 - Heart Bypass Surgery
 - Heart Failure
 - Hip Fracture
 - Hip Replacement
 - Kidney Failure
 - Knee Replacement
 - Leukemia, Lymphoma and Myeloma
 - Lung Cancer Surgery
 - Pneumonia
 - Prostate Cancer Surgery
 - Stroke
- *US News & World Report* Best Hospitals for Maternity Care (2025)
- ANCC Magnet® reaccreditation – third consecutive accreditation (2015, 2020, 2025)
- Geriatric Emergency Department Accreditation from the American College of Emergency Physicians (ACEP), granted to only 6% of hospitals in the United States
- Awarded an “A” for patient safety in 2025 by The Leapfrog Group (fall and spring)
- Designated a “Straight A” hospital for earning an ‘A’ in at least five consecutive Hospital Safety Grade reporting cycles by The Leapfrog Group
- Named a 2025 Recognized leader in Caring for People Living with Diabetes by The Leapfrog Group and the American Diabetes Association
- Received IBCLC Care Award for commitment to maternal and infant health
- Named to 2024 Cal Hospital Compare Opioid Care and Patient Safety Honor Roll
- Human Rights Campaign’s 2024 LGBTQ+ Healthcare Equality Index

Mission and Values

Mission

Eisenhower Health, a nonprofit organization, exists to serve the changing healthcare needs of our region by providing excellence in patient care with supportive education and research.

Vision

Our Vision will be realized when:

- Patients, family and friends acknowledge their experience as "ideal patient care."
- Employees and volunteers look forward to coming to work each day.
- Donors tell friends and neighbors that gifts to Eisenhower Medical Center are among the best decisions they have ever made.
- Eisenhower attracts and retains high quality physicians, and our physicians voice their pride in being members of the Eisenhower medical staff.
- The community views Eisenhower as a strong and indispensable resource.

“True North”

Patients, family and friends acknowledge their experience as “ideal patient care.”

Supporting Commitments

Growth

Inpatient and outpatient volumes are steadily increasing.

Clinical Excellence

Ensure that measured outcomes meet/exceed agreed upon expectations. Evidence based clinical practice policies, procedures, and other standards are practiced 100% of the time. Tests, treatments and procedures are thoroughly explained to patients and are understood. Patients, visitors and donors are always safe from harm and prefer Eisenhower because of its high quality.

Courtesy and Caring

Staff always practice good manners, are friendly, polite, and emotionally sensitive to each individual whether patient, family, visitor or fellow employee.

Partners

Medical staff, volunteers and employees are committed and highly engaged. Leadership and the staff are constantly striving for professional growth and applying that new knowledge to innovate and continuously improve direct patient care and other supporting systems and procedures.

Healing Environment

A supportive setting is developed and maintained that embraces the physical, emotional, and spiritual aspects of health and healing.

Efficiency and Resource Stewardship

Services are provided efficiently and effectively with a minimum of waste.

Governance

Eisenhower’s Board of Trustees provides oversight and guides the direction of community benefit. The Board was consulted on the community benefit plan.

Board of Trustees (2024-25)

Eric L. Affeldt	Mitchell J. Miliias
Joyce Brandman	Jerry B. Newman
Gary P. Brinson	Kenneth M. Novack
Preston Butcher	Stephen O’Connell, MD
James G. Cullen	Susan Paresky
Susan Engeleiter	Carl Parmer
Mary Jo (MJ) Furman	James R. Paul
Richard Gilleland	Marie E. Pinizzotto, MD
Samuel L. Ginn	John Powell Jr.
Adrian Graff-Radford, MD	Michael L. Quinn
Alan I. Greene	Greg P. Renker
Barry T. Hackshaw, MD	Pedro Rincon
Joel Hirschberg, MD	Robert J. Rishwain
Kevin R. Johnson	Ray Rodriguez
Cathy Kinney	Jan Salta
Euthym Kontaxis, MD	Elizabeth Sealey
Khoi M. Le, MD	Michael S. Shannon
Suzy W. Leprino	Gary Shansby
Mary V. Lester	Alvin V. Shoemaker
Donna J. MacMillan	K. Douglas Smith, MD

Nick MacPhee	R. Tod Spieker
Harold B. Matzner	Sam Spinello
Sean P. McGrath	John Thoresen
Terry McKay	Atlanta Warke
Harold M. Messmer Jr.	Phyllis Washington

Caring for our Community

Eisenhower recognizes its obligation to provide service above and beyond its role as a healing facility. Eisenhower is a leader in health care for the Coachella Valley. With primary care, urgent care centers, multi-specialty health centers, and specialized programs, Eisenhower offers comprehensive health care support, from education and prevention to diagnosis, treatment and rehabilitation. This report demonstrates tangible ways in which Eisenhower is fulfilling its mission and providing community benefit. Eisenhower provides financial assistance to those in the community who cannot afford services, or whose health insurance does not cover all services rendered. In addition, Eisenhower invests in the community to increase access to health care services and improve health outcomes.

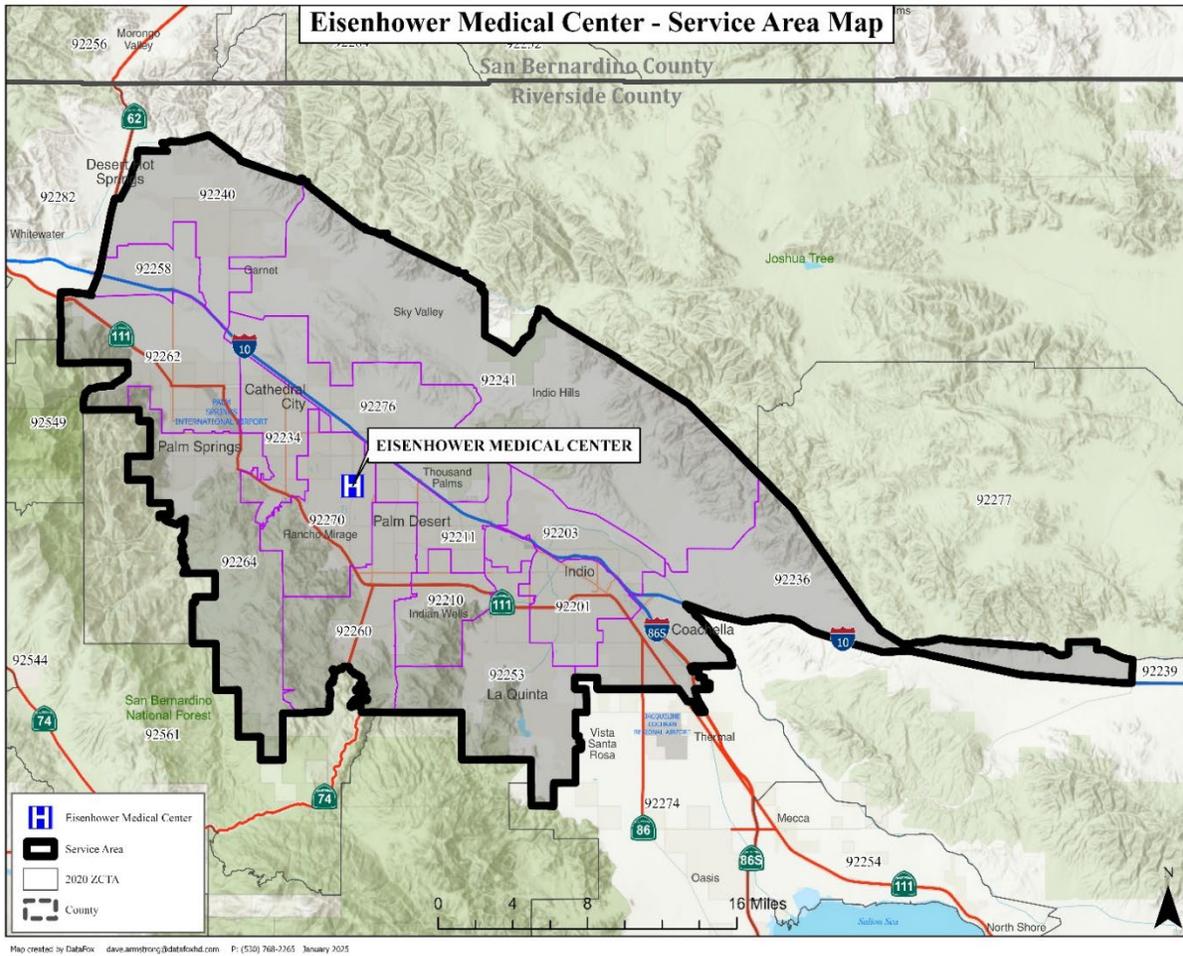
Service Area

Eisenhower is located at 39000 Bob Hope Drive, Rancho Mirage, California. The service area is in Riverside County and includes 22 ZIP Codes, representing 11 cities or communities. The service area was determined from the ZIP Codes that reflect a majority of hospital patient admissions.

Eisenhower Health Service Area

Place	ZIP Codes
Cathedral City	92234, 92235*
Coachella	92236
Desert Hot Springs	92240, 92241
Indian Wells	92210
Indio	92201, 92202*, 92203
La Quinta	92247*, 92248*, 92253
North Palm Springs	92258
Palm Desert	92211, 92255*, 92260, 92261*
Palm Springs	92262, 92263*, 92264
Rancho Mirage	92270
Thousand Palms	92276

*ZIP Codes that do not have data available from the Census Bureau.



Community Snapshot

Eisenhower conducted its most recent Community Health Needs Assessment (CHNA) in FY25. The population of the Eisenhower service area is 417,314. Children and youth make up 19.0% of the service area population, 55.4% are adults, and 25.6% are seniors, 65 years and older. More than half of the population (51.8%) is Latino or Hispanic residents. White residents are the second largest racial and ethnic group in the service area (39.6%). Asian residents comprise 3.2% of the population in the service area. 2.7% are Black or African American residents, and 2.1% are non-Latino multiracial (two-or-more races) residents. American Indian or Alaskan Native residents and Native Hawaiian or Pacific Islander residents comprise 0.4% in the service area.

In the service area, 16.9% of adults, age 25 years and older, have less than a high school diploma and 29.6% of adults hold a college degree. Within the service area, 92.1% of the civilian, noninstitutionalized population has health insurance; among children and adolescents, ages 0 to 18, 96.6% are insured.

Vulnerable Populations

- In the service area, as in the county, 14.3% of the population, ages five and older, speaks English “less than very well” and are considered linguistically isolated.
- Among area residents, 12.6% are at or below 100% of the federal poverty level (FPL) and 32.4% are at 200% of FPL or below (low income).
- In the service area, 18.4% of children and 33.7% of female head of households with children live in poverty.
- In 2023, the annual point-in-time count for homeless people in Riverside was 3,725 individuals. 8.6% were children under the age of 18 and 6.4% were transitional aged youth, ages 18 to 24.
- Among Riverside County adults, 4.4% identify as gay, lesbian, or homosexual, and 3.2% identify as bisexual.
- 13.8% of the non-institutionalized civilian population identified as having a disability. This is higher than the state rate of 11.3%.
- In Riverside County, children who experienced abuse or neglect was 8.7 per 1,000 children. This is higher than the state rate of 6.8 per 1,000 children.

Community Health Needs Assessment

The CHNA is a primary tool used by the hospital to determine its community benefit plan, which outlines how it will give back to the community in the form of health care and other community services to address unmet community health needs. The CHNA adheres to California Senate Bill 697 and the Patient Protection and Affordable Care Act Through IRS section 501(r)(3) and is conducted every three years by the hospital. The CHNA incorporated components of primary data collection and secondary data analysis that focused on the health and social needs of the service area. The report includes benchmark comparison data that measure the data findings as compared to Healthy People 2030 objectives. Healthy People 2030 is a national initiative to improve the public's health by providing measurable objectives that are applicable at national, state, and local levels.

Eisenhower conducted targeted surveys to gather information and opinions from people who represent the broad interests of the community served by the hospital. Fifty-one (51) surveys were completed from January 2025 to February 2025, out of 390 survey requests. Leaders and/or representatives of medically underserved, low-income, minority populations, as well as local health or other departments or agencies that have current data or other information relevant to the health needs of the community, were represented in the sample. Input was obtained from the Riverside University Health System Public Health and Behavioral Health. Because some of the local leaders serve in multiple leadership roles, respondents were also allowed to list the other affiliations they hold. As a result, responses from these 51 individual participants include perspectives gained from 64 unique organizations.

Significant Community Health Needs

Significant health needs were identified through a review of the secondary health data and validation through community stakeholder surveys. The identified significant health needs included:

- Access to health care
- Chronic diseases
- Dental care
- Economic insecurity
- Environmental pollution
- Food insecurity
- HIV/AIDS
- Housing and homelessness
- Mental health
- Overweight and obesity
- Preventive practices

- Substance use
- Unintentional injury

Prioritization of Health Needs

The identified significant health needs were prioritized with input from the community. The survey respondents ranked mental health, access to health care, economic instability, chronic disease, and food insecurity as the top five priority needs in the service area.

The CHNA report and the prioritized health needs can be accessed below:

[Eisenhower Health 2025 Community Health Needs Assessment](#)

[Eisenhower Health FY2026-FY2028 Implementation Strategy](#)

We welcome feedback on the CHNA and Implementation Strategy. Please send your feedback to TellUs@eisenhowerhealth.org.

Addressing Priority Health Needs

In FY25, Eisenhower engaged in activities and programs that addressed the priority health needs identified in the FY23-FY25 Implementation Strategy. Eisenhower has committed to community benefit efforts that address access to health care, chronic diseases (asthma, cancer, heart disease, diabetes, HIV/AIDS), mental health and substance use, and preventive practices (including Covid-19 and unintentional injuries). Selected activities and programs that highlight Eisenhower's commitment to the community are detailed below.

Access to Care and Preventive Practices

Access to care is a key determinant of health that provides preventive measures and disease management, reducing the likelihood of hospitalizations and emergency room admissions. Preventive health care includes screenings, check-ups, and counseling to prevent illness, disease, or other health problems. Individuals, who receive services in a timely manner, have a greater opportunity to prevent or detect disease during earlier, treatable stages.

Response to Need

Financial Assistance, Insurance Enrollment and Transportation

Eisenhower provided financial assistance through free and discounted care for health care services, consistent with Eisenhower's financial assistance policy. To address health care access issues, the hospital also offered information and enrollment assistance in low-cost or no cost health insurance programs. The hospital provided transportation support for patients with transportation challenges.

Health Education, Outreach and Community Resources

Eisenhower provided more than 15,478 community encounters for health education, health fairs, lectures, podcasts, social media outreach and community outreach events. General health and wellness education was presented on topics that included: cardiac health, diabetes, nutrition, Medicare, successful aging, sleep, stress management, sexual health, and preventing injuries. Community residents received education materials and health resources at health and wellness fairs.

Newsletters

Healthy Living magazine was mailed to service area residents to notify them of services offered at the hospital and in the community. The information was also posted on the website and available at all Eisenhower Health locations. Eisenhower sent a monthly digital newsletter called Health Notes to nearly 100,000 area residents to notify them of available services and educate them about a variety of health conditions.

Blood Drives

Eisenhower hosted a monthly blood drive on the hospital campus or in the community with the blood mobile.

Primary Care

Eisenhower has health centers in Palm Springs, Cathedral City, Rancho Mirage, Palm Desert, La Quinta and Yucca Valley and provided primary care, specialty care, breast centers, imaging centers, laboratories and urgent care centers. In FY25, Eisenhower opened an additional primary care office in Indio.

Coachella Valley Volunteers in Medicine (CVVIM)

The Coachella Valley Volunteers in Medicine (CVVIM) is a nonprofit medical and dental clinic serving low-income, uninsured families and individuals in the Coachella Valley. The clinic is open Tuesday through Saturday and staffed with volunteers. Doctors, nurses and other staff from Eisenhower contributed hours to CVVIM. In addition, CVVIM hosted large scale clinics in the community to reach uninsured residents with primary care and dental care services.

Eisenhower's graduate medical education residents, working in collaboration with Coachella Valley Volunteers in Medicine provided services for the unhoused through the Medical Mobile Unit (MCU). MCU bridges health care gaps in the Coachella Valley by delivering free, essential medical services to underserved communities. The MCU provided care, vaccinations and health education, and identified patients experiencing food insecurity, housing instability, hygiene and transportation challenges and connected them to resources.

Child Abuse Prevention and Violence Prevention

Child abuse prevention classroom presentations, community events, parenting education, and the prevention program: Protect Yourself Rules train-the-trainer events, offered information and resources and provided 3,978 community encounters.

Sexual Assault Forensic Examiner (SAFE)

SAFE violence prevention education was provided to community advocates.

Chronic Diseases (Asthma, Cancer, Heart Disease, Diabetes, HIV/AIDS)

Chronic diseases are long-term medical conditions that tend to progressively worsen. Chronic diseases, such as cancer, heart disease, diabetes, and lung disease, are major causes of disability and death. Chronic diseases are also the major causes of premature deaths among adults.

Response to Need

Health Education, Outreach and Community Resources

Eisenhower provided health education classes and outreach events that focused on chronic disease prevention, management and treatment. Targeted health awareness social media campaigns concentrated on cardiovascular care, diabetes, pain management, injury prevention, balance and fall, general fitness for aging, and joint replacement including:

- Injury Prevention events reached nearly 500 community members. Lectures included Balance and Fitness, Fall Prevention, Maintaining a Healthy Back, Sports Injury Prevention, and General Fitness for Aging.
- Parkinsons SPEAK OUT classes reached 75 individuals. Parkinsons in Motion exercise classes reached 20 community members.
- Diabetes education classes were held in-person and via Zoom, reaching 166 community members.
- Eisenhower held more than a dozen public presentations that are also available on Eisenhower's YouTube channel that contains multiple on-demand lectures including Pulse Field Ablation, Aortic Valve Replacement, the Role of CBD in Pain Management, Common Problems with Hands and Wrists, Cardiac Catheterization, and Party Drugs Exposed.

Cancer Education, Outreach and Screenings

Eisenhower provided health education, media outreach, screenings, and special events that focused on cancer.

- Tai Chi classes provided 293 encounters for persons with cancer and cancer survivors. 544 encounters were provided for weekly cancer strength training sessions.
- There were 274 encounters in yoga. Meditation for stress management and relaxation reached 23 community members.
- Healing Sound Meditation provided 128 encounters for cancer patients and survivors, including healing sound techniques for those experiencing stress and anxiety. Classes focused on balancing mind, body and spirit, allowing a sense of revitalized energy, creativity and motivation on the path to healing and wellness.
- Cancer lecture series, podcasts, roundtable discussions and informational outreach reached 604 individuals. Topics included New Advances and Community Support for Patients and Caregivers, Survivorship Care After Cancer Treatments, and Precision Medicine and Immunotherapy.
- An Evening of Caring, a recurring educational event, focused on women's health, particularly breast cancer awareness and treatment. Health care professionals and others offered insights into topics including high-risk breast clinics, tumor boards, and mammography screenings. In FY25, there were 100 encounters.
- Nutrition consultations with Registered Dietitians were provided to 195 community members with cancer.

- 14 individuals received smoking cessation support and classes.
- Eisenhower provided free skin cancer screenings for 85 community residents.
- In partnership with the American Cancer Society, Eisenhower offered a Wig Bank. An American Cancer Society volunteer conducted 92 free wig fittings to persons undergoing chemotherapy.
- 37 community members received genetic counseling for cancer risks.

Support Groups

Support groups were provided for patients dealing with chronic diseases and their families and caregivers. 1,066 community encounters were provided.

- Breast Cancer Support Group
- Cancer Support Group (English and Spanish)
- Gynecological Oncology Support Group
- Myeloma and Blood Cancer Support Group
- Ostomy Support Group
- Persons on Insulin Support Group
- Pre-Diabetes and Diabetes Support Group (English and Spanish)
- Prostate Cancer Support Group
- Type I Diabetes Support Group
- Weight Loss Surgery Support Group

World AIDS Day: AIDS Memorial Quilt Commemoration

Eisenhower Health sponsored and participated in the FY25 World AIDS Day event with lectures, panel discussions and community education events. As the largest community arts project in the world, the Memorial Quilt is a tool to help educate people about HIV/AIDS and its continued impact as well as support LGBTQ+ centers and HIV/AIDS services.

Mental Health and Substance Use

Positive mental health is associated with improved health outcomes. The need to access behavioral health services was noted as a high priority among community members.

Response to Need

Eisenhower Behavioral Health

Eisenhower Behavioral Health is a hospital-based outpatient behavioral health program located on the Eisenhower Medical Center campus. Eisenhower Behavioral Health treats depression and anxiety, problems, grief and loss, stress from medical issues and/or pain, and aggression or self-harming behaviors. The Behavioral Health clinic uses an interdisciplinary teamwork approach with board certified psychiatrists, licensed clinical social workers, therapists, psychiatric technicians,

registered nurses and other support staff.

The program offered:

- Psychiatric evaluation and medication management
- Individual and Group therapy
- Transcranial Magnetic Stimulation (TMS)
- Senior Adult Intensive Outpatient Program (IOP)

Health Education, Outreach and Community Resources

Health education events addressed mental health and substance use topics, including (partial listing): cognitive health, pain management, party drugs, and depression and anxiety.

Narcan Distribution

Increasing the availability of the rescue medication Narcan is a public health priority. Narcan can reverse an opioid overdose when it is given at the time of overdose. In FY25, 250 free Narcan kits were distributed.

Other Community Benefit Services

Eisenhower provided community benefit services in addition to those programs focused on addressing priority health needs.

Health Professions Education

Graduate Medical Education

Eisenhower has Emergency Medicine Residency, Family Medicine Residency, Internal Medicine Residency, Pharmacy Residency and Psychiatry Residency. Additionally, Eisenhower has Fellowships in Addiction Medicine, Emergency Medicine, Geriatric Medicine, Infectious Disease, Pulmonary and Critical Care, Reconstructive Orthopedics, Sports Medicine and Social Emergency Medicine. These Residency and Fellowship Programs have 141 residents.

Eisenhower Health Master Academic Affiliations

- Keck School of Medicine at the University of Southern California
- University of California, Riverside
- University of California, San Diego
- Loma Linda University School of Medicine

Clerkships

Third- and fourth-year medical students rotated each month through Eisenhower clerkships. The available clerkship rotations included general inpatient services, emergency department and other departments that allow learning by viewing and doing.

Volunteer Activities

Eisenhower committed to providing an organized program in Graduate Medical Education that included community volunteer activities. A key element served the underserved populations in the community through support of health clinics in the Riverside County System.

In FY25, Eisenhower produced Continuing Medical Education (CME) Symposiums:

- Cardiovascular Institute Symposium for 288 professionals.
- HIV/AIDS Interprofessional Symposium for 350 professionals.
- Orthopedic Interprofessional Symposium for 150 professionals.
- Exercise Can Change the Parkinson's Brain!

Nursing Education

Through partnerships with universities and colleges, Eisenhower provided staff-precepted clinical education for 571 LVN students, RN/BSN students, nurse practitioners, and nursing professionals earning their Doctor of Nursing Practice degree.

Other Health Professions Education

Eisenhower provided precepting for 73 health professionals. Students were educated and performed their clinical hours and/or rotations for:

- Infectious Disease
- Medical Assistant
- Occupational Therapy
- Physical Therapy
- Radiology, Ultrasound, MRI and CT scan
- Respiratory Therapy
- Social Work
- Sonography
- Speech Therapy
- Surgical Technician

Continuing education programs for health professionals included a first responders' event, a session on exercise for people with Parkinson's disease, and a SIM fair. These education sessions reached 366 community health providers.

The Pharmacy Residency Program extends the Doctor of Pharmacy education to build the essential skills for developing, delivering, managing, and monitoring safe and cost-effective medication use strategies in collaboration with the health care team.

Eisenhower's School of Medical Laboratory Science is accredited by the National Accreditation Agency for Clinical Lab Sciences as a site for post-graduate training for clinical laboratory science. Six students received training in the clinical laboratory.

Research

Clinicians at Eisenhower Health participated in groundbreaking research, including: prevention trials, screening trials, and quality of life trials. Currently, Eisenhower is involved in 52 clinical trials focused on cancer, cardiology, orthopedics, pulmonology, neurology, HIV and infectious diseases. Lucy Curci Cancer Center is affiliated with UC San Diego Health Cancer Network. UC San Diego Health is home of Moores Cancer Center, a National Cancer Institute-designated Cancer Center and member of the National Comprehensive Cancer Network, an alliance of the world's leading cancer centers that treat patients with a broad spectrum of cancers and are recognized for dealing with complex, aggressive cancer. This affiliation has yielded an ever-growing array of vital new resources for desert residents who would otherwise have to travel out of the area for advanced cancer care. In compliance with Federal regulations, research expenses made possible by grants and other philanthropic support are reported after applying the restricted research-specific offsetting funding revenue.

Cash and In-Kind Donations

Cash Donations

Eisenhower supported community organizations through cash donations that addressed identified community health needs.

In-Kind Donations

Hospital employees represented the hospital on community boards and collaborative committees that focused on increased access to health and social services, improved safety, and wellness issues.

Community Benefit Operations

In FY25, community benefit operations included administrative support and community benefit consultants. Support was provided for the completion of the FY24 Community Benefit Report and Plan, FY25 Community Health Needs Assessment and FY26-FY28 Implementation Strategy.

Community Building Activities

Advocacy

The hospital supported efforts to advocate on behalf of community health and safety.

Economic Development

Hospital representatives participated in several area economic councils and chambers of commerce, addressing issues that impacted community health improvement and safety.

- Desert Business Association
- Coachella Economic Partnership
- Palm Desert Area Chamber of Commerce
- Palm Springs Area Chamber of Commerce
- Rancho Mirage Chamber of Commerce

Workforce Development

Eisenhower's Yucca Valley's Career Day reached 1,300 students, promoting laboratory sciences.

Eisenhower supported the Caravanserai youth entrepreneurship program, which facilitates the ability of individuals from marginalized, under-resourced communities to launch for-profit businesses and nonprofit organizations that generate financial security, economic mobility, and systemic change.

Financial Summary of Community Benefit

Eisenhower financial summary of community benefit for FY25 (July 1, 2024 to June 30, 2025) is summarized in the table below. Eisenhower’s community benefit costs comply with Internal Revenue Service instructions for Form 990 Schedule H. Costs are based on Eisenhower overall cost-to-charge ratio. Appendix 1 lists the community benefit programs by category.

Financial Assistance and Means-Tested Government Programs	Vulnerable Populations	Broader Community	Total
Traditional Charity Care	\$1,048,346	\$0	\$1,048,346
Medi-Cal Shortfall	\$61,136,476	\$0	\$61,136,476
Other Means-Tested Government Programs (Indigent Care)	\$0	\$0	\$0
Sum Financial Assistance and Means-Tested Government Programs	\$62,184,822	\$0	\$62,184,822
Other Benefits			
Community Health Improvement Services	\$88,230	\$415,685	\$503,915
Community Benefit Operations	\$0	\$88,517	\$88,517
Health Professions Education	\$0	\$0	\$0
Subsidized Health Services	\$2,678,387	\$0	\$2,678,387
Research	\$1,600,171	\$0	\$1,600,171
Cash and In-Kind Contributions	\$1,077,929	\$808,813	\$1,886,742
Other Community Benefit	\$0	\$88,531	\$88,531
Total Other Benefits	\$5,444,717	\$1,401,546	\$6,846,263
Community Benefit Spending			
Total Community Benefit*	\$67,629,539	\$1,401,546	\$69,031,085
Medicare (non-IRS)	\$0	\$0	\$0
Total Community Benefit with Medicare	\$67,629,539	\$1,401,546	\$69,031,085

*Sum of Financial assistance, Means-Tested Government Programs and Other Benefits.

Community Benefit Plan FY26

The Community Benefit Plan describes the actions the hospital intends to take, including programs and resources it plans to commit, to address the priority significant health needs identified in the FY26-FY28 Implementation Strategy.

Significant Needs the Hospital Intends to Address

Eisenhower will address the following health needs:

- Access to health care
- Chronic diseases
- Mental health and substance use
- Preventive practices (including injury prevention)

Access to Health Care

Goal: Increase access to health care for the medically underserved.

Strategies

1. Provide financial assistance through free and discounted care for health care services, consistent with the hospital's financial assistance policy.
2. Provide transportation support for established patients with transportation challenges to increase access to health care services.
3. Provide primary care services, health screenings, and vaccines.
4. Expand primary care options in the service area.
5. Communicate to service area residents how to access health care coverage options and primary care services.

Chronic Diseases

Goal: Reduce the impact of chronic diseases on health and increase the focus on chronic disease prevention and treatment education.

Strategies

1. Provide chronic disease education, screenings and treatment.
2. Provide support groups to assist those with chronic diseases, their families and caregivers.
3. Provide CPR and AED training.
4. Provide funding support to community organizations to support chronic disease prevention and treatment.
5. Provide nutrition consultations.

Mental Health and Substance Use

Goal: Increase the availability of mental health and substance use services in the community.

Strategies

1. Increase community awareness of prevention efforts and availability of resource to address mental health and substance use and misuse concerns.
2. Improve and expand access to mental health and substance use services.
3. Offer community health education, community lectures, presentations and workshops focused on mental health and substance use topics.

Preventive Practices

Goal: Improve community health through preventive health practices.

Strategies

1. Provide free health screenings.
2. Provide education and resources focused on healthy living and disease prevention.
3. Reduce unintentional injuries and falls among seniors through exercise and balance classes.
4. Provide funding support to community organizations to support preventive health services.

Evaluation of Impact

Through the CHNA process, community stakeholders provided input on the community health needs impacting the community, prioritization of the needs, and resources to address the needs. Appendix 2 identifies the community groups and local officials that were consulted.

Eisenhower will monitor and evaluate the programs and activities outlined above. The hospital has implemented a system for the collection and documentation of tracking measures, such as the number of people reached or served, and collaborative efforts to address the health needs. An evaluation of the impact of Eisenhower actions to address these significant health needs will be reported in the next scheduled CHNA.

Health Needs the Hospital Will Not Address

Eisenhower cannot address all the health needs present in the community, but it will concentrate on those priority health needs that it can most effectively address given its areas of focus and expertise. Taking existing hospital and community resources into consideration, Eisenhower will not address the remaining health needs identified in the CHNA, which include dental care, economic instability, environmental pollution, food insecurity, housing and homelessness, and overweight and obesity.

Contact Information

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Web Address

<https://eisenhowerhealth.org/>

Community Benefit Contact

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Appendix 1: Categorization of Community Benefit Programs

Medical Care Services
Charity care/financial assistance
Medi-Cal shortfall
Other Benefits for Vulnerable Populations
AIDS/HIV health outreach, education and resources
Behavioral health outreach, education and resources
Behavioral Health Program
Blood drives
Breast health, education and resources
Cancer classes included: Tai Chi, cancer strength training, yoga, meditation for stress management and relaxation, healing sound meditation.
Cancer screening, support group, and lecture series, podcasts and educational events
Cardiovascular health information and resources
Cash and in-kind donations to organizations improving community health
Child abuse prevention and violence prevention
Chronic disease treatment and management education and resources
Coachella Valley Volunteers in Medicine, Street Medicine Program and Medical Mobile Unit
Community outreach on access to care, health insurance and financial assistance
Community outreach, health fairs, health education, preventive care, and healthy living
Diabetes health information and resources
Genetic counseling
Health insurance enrollment assistance
Injury prevention classes and resources
Mental health education, outreach and resources
Narcan distribution
Nutrition counseling
Oncology social workers referrals and counseling
Parkinson's disease health education, outreach and resources
Primary care clinics
Safety and injury prevention, fall prevention education
Screening for skin cancer
Senior events, articles, health education and demonstrations on Medicare, nutrition, safety, and cardiac issues
Sexual Assault Forensic Examiner (SAFE) prevention education
Smoking cessation classes
Social media postings, blogs, podcasts, informational articles and newsletters with health education messages
Support groups
Transportation support
Other Benefits for the Broader Community
Community benefit operations
Health Research, Education and Training Programs
Clinical precepting for nursing students
Clinical precepting for other health professionals: infectious disease, medical assistant, occupational therapy, pharmacy, physical therapy, radiology, ultrasound, MRI and CT Scan, respiratory therapy, social work, sonography, speech therapy, and surgical technician

Community health research studies
Continuing Medical Education
Graduate Medical Education
Nonquantifiable Benefits
Advocacy for Community Health and Safety
Economic Development
Workforce Development

Appendix 2: Community Organizations Participating in the CHNA Survey

Organization Name
ABC Recovery Centers
Advancing Steps
AIDS Assistance Program, Inc.
Alzheimer’s Coachella Valley
American Association of University Women Coachella Valley (AAUW)
Big Brothers Big Sisters of the Desert
Boo2Bullying
California Health Collaborative
California Indian Nations College (CINC)
California State University, San Bernardino (CSUSB)
City of Rancho Mirage
Coachella Valley Association of Governments (CVAG)
Coachella Valley Disaster Preparedness Network
Coachella Valley Economic Partnership (CVEP)
Coachella Valley Free Clinic
Coachella Valley Rescue Mission (CVRM)
Coachella Valley Unified School District (CVUSD)
Coachella Valley Volunteers In Medicine (CVVIM)
Communities for a New California Education Fund
County of Riverside, Self-Sufficiency Division, Community Outreach Branch
DAP Health
Democratic Women of the Desert
Desert Doctors
Desert Healthcare District
Desert Oasis Healthcare
Desert Regional Medical Center
Desert Sands Unified School District
Earthquake Country Alliance
El Sol Neighborhood Educational Center
Family YMCA of the Desert
First 5 Riverside County
Food Now
Fromberg Edelstein Fromberg
Get In Motion Entrepreneurs
Guide Dogs of the Desert
HARC, Inc. (Health Assessment and Research for Communities)
Hazelden Betty Ford Foundation
HIV+ Aging Research Project-Palm Springs (HARP-PS)
Hope through Housing Foundation
Imagine School Charter

Organization Name
Innercare (formerly known as Clinicas de Salud del Pueblo)
Jewish Family Service of the Desert
Joslyn Center
Kaiser Permanente
Let's Kick AIDS Survivor Syndrome
LifeStream Blood Bank
Lift to Rise
Mission Vista Academy Charter School - Christian Education Committee
OneFuture Coachella Valley
Palm Desert Rotary
Palms to Pines Parasports dba SoCal Adaptive Sports
Providence Presbyterian Church
Pueblo Unido CDC
Riverside County Continuum of Care (CoC)
Riverside County Mecca Family & Farmworker's Service Center
Riverside University Health System - Public Health
Riverside University Health System - Behavioral Health
Shelter From The Storm Incorporated
SongShine Foundation
TruEvolution
United Cerebral Palsy of the Inland Empire (UCPIE)
University of California, Riverside (UCR)
Variety Children's Charity of the Desert
We Are One United (WAOU)