

Help Paying Your Bill

Patient Notice of Discount Payment and Charity Care Programs

You may qualify for a discount payment and charity care. If eligible, the hospital has programs to assist uninsured and/or low-income patients with payment of hospital bills.

How to Apply:

For information on discount payment and charity care policies and application process:

Please contact: Business Office at (916) 489-3336

Hospital Bill Complaint Program:

If you believe you were wrongly denied financial assistance, you may file a complaint with the State of California's Hospital Bill Complaint Program. Go to HospitalBillComplaintProgram.hcai.ca.gov for more information and to file a complaint.

More Help:

There are free consumer advocacy organizations that will help patients understand their billing and payment process. You may call the Health Consumer Alliance at 888-804-3536 or go to healthconsumer.org for more information.

Disability Accommodations:

Please contact the Business Office Department at 916-489-3336 for any alternative accessible formatting needs including, but not limited to, large print, braille, audio, and other accessible electronic formats.

Translation Notice:

Please contact the Business Office Department at 916-489-3336 for access to interpreter language services.



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