



ADVENTIST HEALTH
Hanford/Selma

IMPLEMENTATION STRATEGY
Year Three Update, FY 2025
January 1, 2025-December 31, 2025

2025

AdventistHealth
Hanford

AdventistHealth
Selma

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Purpose & Summary

Non-profit health systems, community-based organizations, and public health agencies across the country all share a similar calling: to provide public service to help improve the lives of their community. To live out this calling and responsibility, the Central Valley Network (CVN) comprised of Adventist Health's four hospitals located in Hanford, Tulare, Reedley and Selma conducts a Community Health Needs Assessment (CHNA) every three years, with our most recent report completed in 2022. Part of that process is engaging our community through focus groups, key informant interviews and surveys. Represented and vulnerable populations included: Aging, civic government and leadership, community-based organizations focusing on healthcare consumer, law enforcement, low-income, medically underserved, minority populations, substance abuse, transportation and unhoused populations.

Now that our communities' voices, stories, and priority areas are reflected in the CHNA, our next step is to complete a Community Health Improvement Plan (CHIP), or as we refer to it, a Community Health Implementation Strategy (CHIS).

The CHIS consists of a long-term community health improvement plan that strategically implements solutions and programs to address our health needs identified in the CHNA. Together with the Adventist Health Well-Being team, local public health officials, community-based organizations, medical providers, students, parents, and members of selected underserved, low-income, and minority populations, the CVN intentionally developed a strategic plan to address the needs of our community.

In this Implementation Strategy, Year Three Update, FY 2025 also known as the Community Health Plan Update, FY 2025 you will find strategies, tactics, and partnerships you will find strategies, tactics, and partnerships that address the following health needs identified in the 2022 CVN CHNA:

Financial Stability

Food Security

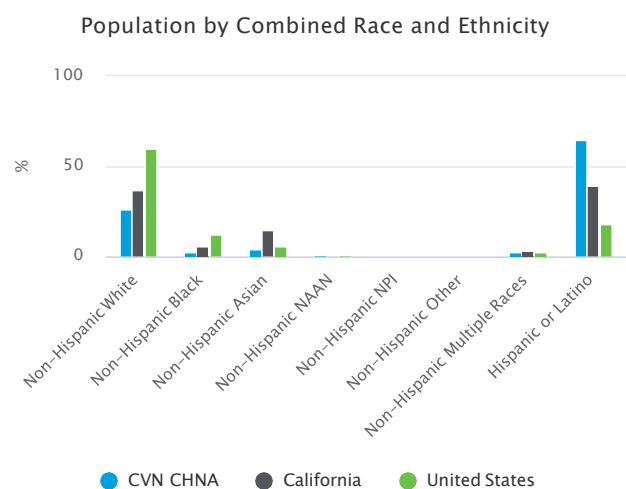
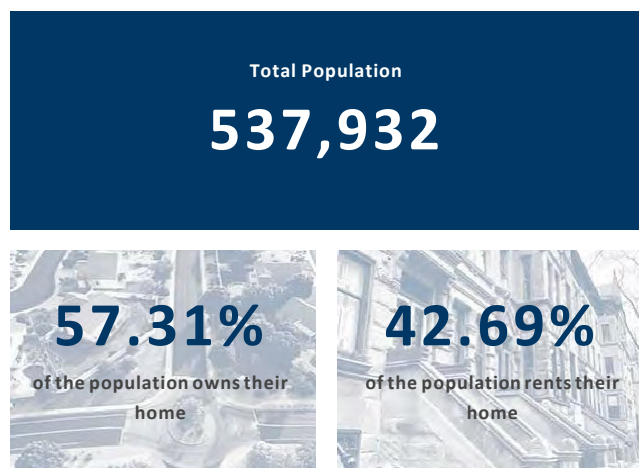
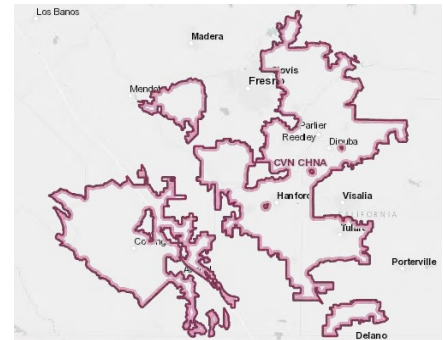
Mental Health

Who We Serve

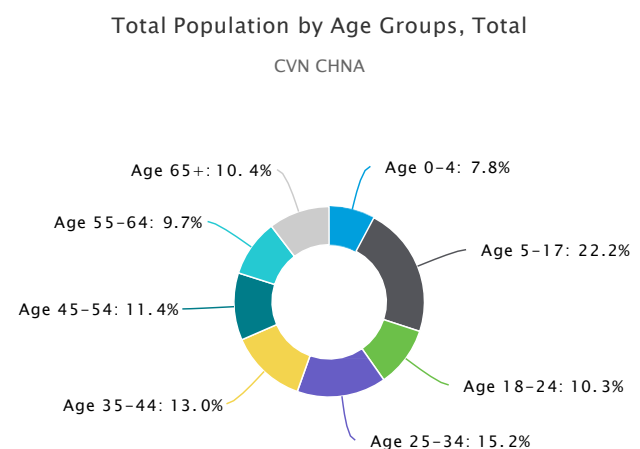
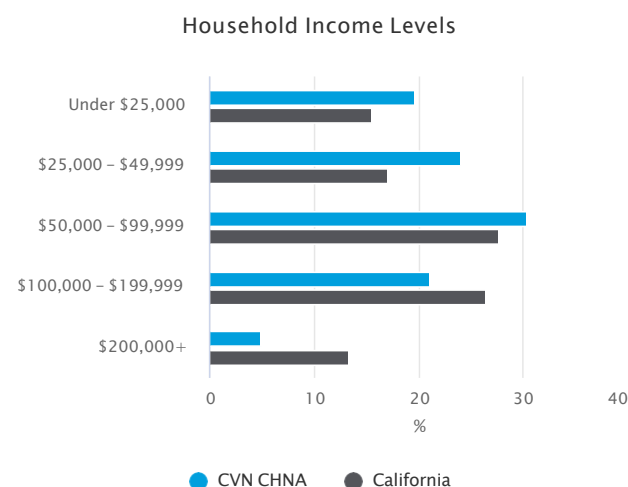
DEMOGRAPHIC PROFILE

The following zip codes represent Adventist Health Central Valley Network's primary service area (PSA), accounting for 75% of hospital discharges. Additionally, we took a collaborative approach and expanded our PSA by inviting Steering Committee members to include the zip codes of those they serve.

The CVN CHNA market has a total population of 537,932 (based on the 2020 Decennial Census). The largest city in the service area is Tulare, with a population of 59,312. The service area is comprised of the following zip codes: 93219, 93648, 93625, 93646, 93609, 93647, 93631, 93657, 93245, 93234, 93239, 93654, 93204, 93618, 93230, 93615, 93662, 93212, 93630, 93619, 93210, 93656, 93274.



Note: NAAN = Native American or Alaska Native, NPI = Native Hawaiian or Pacific Islander.



About Us

Adventist Health Hanford/Selma

Located in the central San Joaquin Valley portion of California, Adventist Health Reedley is a 49-bed acute-care hospital with 20 large, private birth center rooms, 36 rural health clinics, two residency programs, 24-hour standby emergency care, laboratory, medical imaging, and surgery services. Adventist Health Reedley has been serving the community since 2011 and offers many different treatments and services to help your family stay healthy during all the different phases of life.

Adventist Health

Adventist Health is a faith-inspired, nonprofit integrated health system serving more than 80 communities on the West Coast and Hawaii. Founded on Adventist heritage and values, Adventist Health provides care in hospitals, clinics, home care agencies, hospice agencies and joint-venture retirement centers in both rural and urban communities. Our compassionate and talented team of 34,000 includes associates, medical staff physicians, allied health professionals and volunteers driven in pursuit of one mission: living God's love by inspiring health, wholeness and hope. Together, we are transforming the American healthcare experience with an innovative, yet timeless, whole-person focus on physical, mental, spiritual and social healing to support community well-being.



Adventist Health's Approach to CHNA & CHIS

Adventist Health prioritizes well-being in the communities we serve across our system. We use an intentional, community centered approach when creating our hospital CHNA's to understand the health needs of each community. After the completion of the community assessment process, we address health needs such as mental health, access to care, health risk behaviors, and others through the creation and execution of a Community Health Implementation Strategy (CHIS) for each of our hospitals and their communities.

The following pages highlight the key findings the CVN CHNA Steering Committee identified as their top priority health needs, or as we refer to them in this report, their 'High Priority Needs'. The High Priority Needs are addressed in the Community Health Implementation Strategy and are

reported on yearly basis through the annual community health plan update. This is year three, of a three-year strategy to improve the health our community. We invite you to learn about the actions, activities and programs that have been implemented in 2025.

Action Plan for Addressing High Priority Needs

The following pages reflect the goals, strategies, actions, and resources that Adventist Health Hanford/Selma provided in 2025 to address each selected High Priority Need.

ADDRESSING HIGH PRIORITY: Financial Stability

GOAL	Advocate for and collaborate with internal and external partners to identify community members experiencing poverty and connect them to support services to lessen financial burden.
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Strategy 1:	Partner with external partners to provide financial literacy programs.
Strategy 2:	Provide space to collaborate with external partners to provide resources for the community.

FY 2025 YEAR THREE Actions: Program/Activity
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COMMUNITY IMPACT SUMMARY
Twice a year Valley Strong Bank offered free financial literacy sessions for all community members. 60 families took part in learning about budgeting, credit scores and how to apply for loans. Student athletes across Kings County were offered free sports physicals during a large community event hosted at Hanford West High School, where 275 students received exams and at Sierra Pacific High School where 427 sports physicals were performed. Schools require sports physicals for athletes of all ages to determine medical eligibility for participation in school athletics. Each exam included basic health screening—height and weight measurements, blood pressure checks, and vision testing—and typically lasted 30–45 minutes. Every student also received a swag bag containing a water bottle and school supplies to support their academic and athletic success. These free physicals help address significant access-to-care challenges in the Hanford/Selma region, where 55.46% of residents live in a federally designated Health Professional Shortage Area (HPSA). By removing financial and logistical barriers, the event ensured that more students could safely participate in school sports. The physicals were conducted by licensed Adventist Health resident physicians, working under the supervision of program faculty. All evaluations followed California Interscholastic Federation (CIF) guidelines, ensuring that each student met the health and safety standards required for athletic participation.

ADDRESSING HIGH PRIORITY: Food Security

GOAL	Strive to give access to current food distribution programs to the community identified by clinical screenings.
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Strategy 1:	Increase clinical screenings to identify patients in need of current food distribution programs.
Strategy 2:	Expand food program in all clinics (such as Nutribile, food banks).

FY 2025 YEAR THREE Actions: Program/Activity

COMMUNITY IMPACT SUMMARY/ALL STRATEGIES

Adventist Health has created a list of all food distribution locations and dates to provide for any patient who is identified in need of food security.

The Care Coordination team identifies patients who enter through the Adventist Health emergency department or is an inpatient in need of multiple determinants of health. A transitional care management team member is assigned to assist with follow up of care and provide any resources that may be needed to sustain the wellbeing of the patient, including food resources, transportation, referral assistance, and general access barriers. In 2025, the average workload per staff member per month (Hanford only) Care Transitions Coordinators:

- 4 full-time care transition coordinators
- 7,153 average monthly interactions
- 225 minutes per patient between inpatient and outpatient work
- 1,600 calls per day/ month
- 21,460 annual patients logged

Adventist Health Hanford/Selma partnered with Kings Community Action Organization's "Food Smarts" program at Lemoore College. This program provides nutrition classes and home skills to improve health and wellbeing using food. Community members came and learned how to read food labels, measure accurately, and how to prepare healthier meal options. This was a pilot program serving 45 community members. KCAO also distributed food boxes to those who participated. KCAO provides multiple food distribution locations in Kings County.

Adventist Health participated in the Avenal Diabetes Walk on November 8th, bringing awareness to the disease and how to manage healthier food options

ADVENTIST HEALTH COMMUNITY IMPACT IN THE NEWS:

Adventist Health Hanford launched Stroke Awareness Month in May 2025 with a robust, employee-driven food drive that mobilized staff across the organization. Throughout the month, the team supported **38 community outreach events**, partnering with **18 unique nonprofit organizations** to expand access to essential resources for families in Kings County.

To sustain these outreach efforts, Adventist Health Hanford purchased and distributed a wide range of supplies—including toiletries, beds, clothing, and equipment used to support ongoing community programs such as local food banks. In addition to these purchased items, employees contributed food donations and other essential goods that were delivered directly to community events, strengthening the organization's commitment to whole-person care and local well-being.

ADDRESSING HIGH PRIORITY: Mental Health

GOAL	Provide mental health awareness and access to our communities.
Strategy 1:	Work with internal and external stakeholders to provide educational awareness.
Strategy 2:	Create awareness and increase Adventist Behavioral Health virtual visits utilizing the Bridge program to help identify patients seen through emergency departments.
FY 2025 YEAR THREE Actions: Program/Activity	

COMMUNITY IMPACT SUMMARY/ALL STRATEGIES

Adventist Health Hanford/Selma partnered with Kings Partnership for Prevention to provide Mental Health First Aid Training, equipping the community with knowledge and skills to recognize signs of mental health challenges.

Adventist Health created a suicide prevention support group, each month anywhere from 10-12 participants attend. It is led by the Adventist Health Hanford/Selma chaplain. Kings County has a 22.9% rate of adults who consider suicide, and with a rate of 34.9% of adults who stated suicide has affected their life, this opportunity to prevent and share awareness about suicide can lead to change in the community.

Adventist Health and Kings Partnership for Prevention have come together to provide Thriving Minds. This is an overall mental wellness improvement program targeted towards children, youth (0-25) & their families through local community outreach, prompting the importance of and education on accessible services for behavioral health needs. Funded by Heluna Health through the Children & Youth Behavioral Health Initiative (CYBHI) Round 5 Grant, Thriving Minds aims to foster positive mental health among children, youth, young adults, families, and vulnerable populations in Kings County through a comprehensive and collaborative approach. Focusing on promoting mental wellness, reducing stigma, increasing community connection, and improving equitable access to services. The project strives to enhance the overall well-being of individuals across the community. The project will serve Black Indigenous People of Color (BIPOC), African American, Latinx, LGBTQ+, Native American, Asian, underserved, underrepresented individuals and families. The program focuses on prevention practices, early intervention programs, resilience and recovery for behavioral health challenges.

The program will offer the following activities to the community:

- **Monthly Wellness Events**
 - This series of sessions are dedicated to nurturing all aspects of personal wellness. Each event aims to emphasize the importance of mental, emotional, and physical health through hosting engaging activities and providing educational resources for the community. We strive to prevent behavioral health challenges, build resilience, and empower individuals across Kings County to lead an overall healthier lifestyle.
- **Quarterly Mindfulness Activities for Kids**
 - Interactive and engaging activities designed inspire your little one's creativity and imagination, while also encouraging focus and positive emotions.
- **Quarterly Family Days (seasonal)**
 - Strengthen connections and create lasting memories with your loved ones while embracing the benefits of healthy wellness with fun family activities

The Adventist Health Behavioral Health team expanded its commitment to family well-being in 2025 by launching a dedicated support program for new and expectant mothers. The initiative introduced a **weekly virtual support group** designed specifically for women in their **third trimester of pregnancy** as well as mothers navigating the early stages of postpartum life.

These sessions provided a safe, accessible space for participants to discuss emotional health, stress management, and the unique challenges of pregnancy and early motherhood

Significant Identified Health Needs

The Adventist Health Community Well-Being team and community partners collectively reviewed all relevant significant health needs identified through the CHNA process. Using a community health framework developed for this purpose, 12 significant health needs were initially considered. The list of significant needs are as follows:

- Access to Care
- Community Safety
- Community Vitality
- Education
- Environment & Infrastructure
- Financial Stability
- Food Security
- Health Conditions
- Health Risk Behaviors
- Housing
- Inclusion & Equity
- Mental Health

From this group of 12, several high priority health needs were established for CVN. High priority health needs were chosen as they had demonstrated the greatest need based on severity and prevalence, intentional alignment around common goals, feasibility of potential interventions, and opportunities to maximize available resources over a three-year period.

Using the criteria mentioned above, we were able to determine which needs were high priority, as compared to those that were significant needs. The High Priority Needs are the focus of the implementation strategy and this accompanying Community Health Plan Update, FY 2025.. The remaining significant health needs are not addressed directly but will likely benefit from the collective efforts defined in this report. The following table provides additional information on all the significant health needs that were considered.

TABLE OF SIGNIFICANT IDENTIFIED HEALTH NEEDS

Financial Stability
Food Security
Mental Health
Lower Priority Needs that will not be addressed directly by Adventist Hanford/Selma due to limited resources, expertise and feasibility of viable interventions
Housing
Health Risk Behaviors
Health Risk Condition
Access to Care
Environment & Infrastructure
Inclusion and Equity
COVID
Education
Community Vitality
Community Safety



Scan the QR code for the full Secondary Data Report



Community Health Financial Assistance for Medically Necessary Care Commitment

Adventist Health understands that community members may experience barriers in paying for the care they need. That is why we are committed to providing financial assistance to those who may need support in paying their medical expense(s).

Community members can find out if they qualify for financial aid in paying medical bills by completing a financial assistance application. Applications can be filled out at the time care is received or after the bill has been administered. To access the financial assistance policy for more information or contact a financial assistant counselor, please visit us at: <https://www.adventisthealth.org/patients-and-visitors/bill-pay/>



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Thank you for reviewing our Implementation Strategy Year Two Update, FY 2025.
We are proud to serve our local community and are committed to making it a healthier place for all.
To provide feedback on this community benefit report or other reports referenced, please email
community.benefit@ah.org. You may also request a copy free of charge.

To review this report as well as our most recent Community Health Needs Assessment and Community Health
Implementation Strategy, please visit:
<https://www.adventisthealth.org/central-valley/about-us/community-benefit/>
<https://www.adventisthealth.org/about-us/community-benefit/>

At Adventist Health, community benefit is an essential extension of our mission and the care continuum. Our investments are guided by our Community Health Needs Assessments and reflect a proactive, strategic approach to improving the health and well being of the communities we serve. All community benefit activities are reported at cost. Patient financial assistance (charity care) included in this report is submitted to the California Department of Health Care Access and Information (HCAI) through the Hospital Annual Financial Disclosure Reports, as required by Assembly Bill (AB) 204. Community benefit expenses related to charity care, Medi-Cal, and other means tested programs are calculated using a cost to charge ratio to reflect the cost of services net of any associated revenue. Other community benefit activities are valued using standard cost accounting methodologies, and restricted offsetting revenue is deducted where applicable to determine the net community benefit.

In accordance with AB 204, Section 95103, net community benefit expenses are reported separately for services provided to vulnerable populations and for services that benefit the broader community. These totals represent the economic value of Adventist Health’s commitment to meeting community needs and advancing equitable health outcomes.

Adventist Health Hanford FY 2025	Net Vulnerable Population	Net Broader Community	Total Community Benefit
Traditional charity care	\$2,361,174	\$0	\$2,361,174
Public programs - Medicaid	\$0	\$0	\$0
Medicare	\$27,291,526	\$0	\$27,291,526
Other means-tested government programs (Indigent care)	\$0	\$0	\$0
Community health improvement services	\$1,092,994	\$128,723	\$1,221,717
Health professions education	\$0	\$878,732	\$878,732
Non-billed and subsidized health services	\$0	\$35,614,261	\$35,614,261
Generalizable Research	\$0	\$0	\$0
Cash and in-kind contributions for community benefit	\$2,500	\$17,595	\$20,095
Community building activities	\$0	\$0	\$0
TOTAL COMMUNITY BENEFITS	\$30,748,195	\$36,639,311	\$67,387,506