



You belong.



Community Benefit
Implementation
Strategy | 2025-2028



ENLOE HEALTH COMMUNITY BENEFIT IMPLEMENTATION STRATEGY 2025-2028

Enloe Health's Community Benefit health focus areas and strategies are based on the 2025 Community Health Needs Assessment (CHNA), as required by state and federal regulations guiding tax-exempt hospitals. Access to Care, Mental Well-Being, and Healthy Living emerged as the predominant health focus areas for the 2025-2028 Implementation Strategy.

The CHNA includes an analysis of input from community stakeholders who represent the broad interests of the diverse communities served by the hospital, including those stakeholders with expertise in community and public health. The CHNA incorporates existing demographic and health indicator data from the hospital's entire service area.

Health needs were identified in the CHNA and prioritized by community stakeholders. From the prioritized health needs, Enloe Health chose Health Focus Areas, taking into account Enloe Health's capacity to influence community needs, the strength of community partnerships, and the alignment with organizational strategic planning efforts.

Enloe Health's Community Benefit and community health strategies are guided by evidence and practice, placing health equity and social drivers of health at the forefront of planning and implementation.

HEALTH FOCUS AREAS

Access to Care

Community Benefit efforts focus on increasing and supporting access to essential health care and community services for under-resourced communities through direct programs and partnerships with local community-based organizations. Programs and strategies include, but are not limited to, the following access to care priorities: health insurance, transportation and availability and capacity of providers.

Mental Well-Being

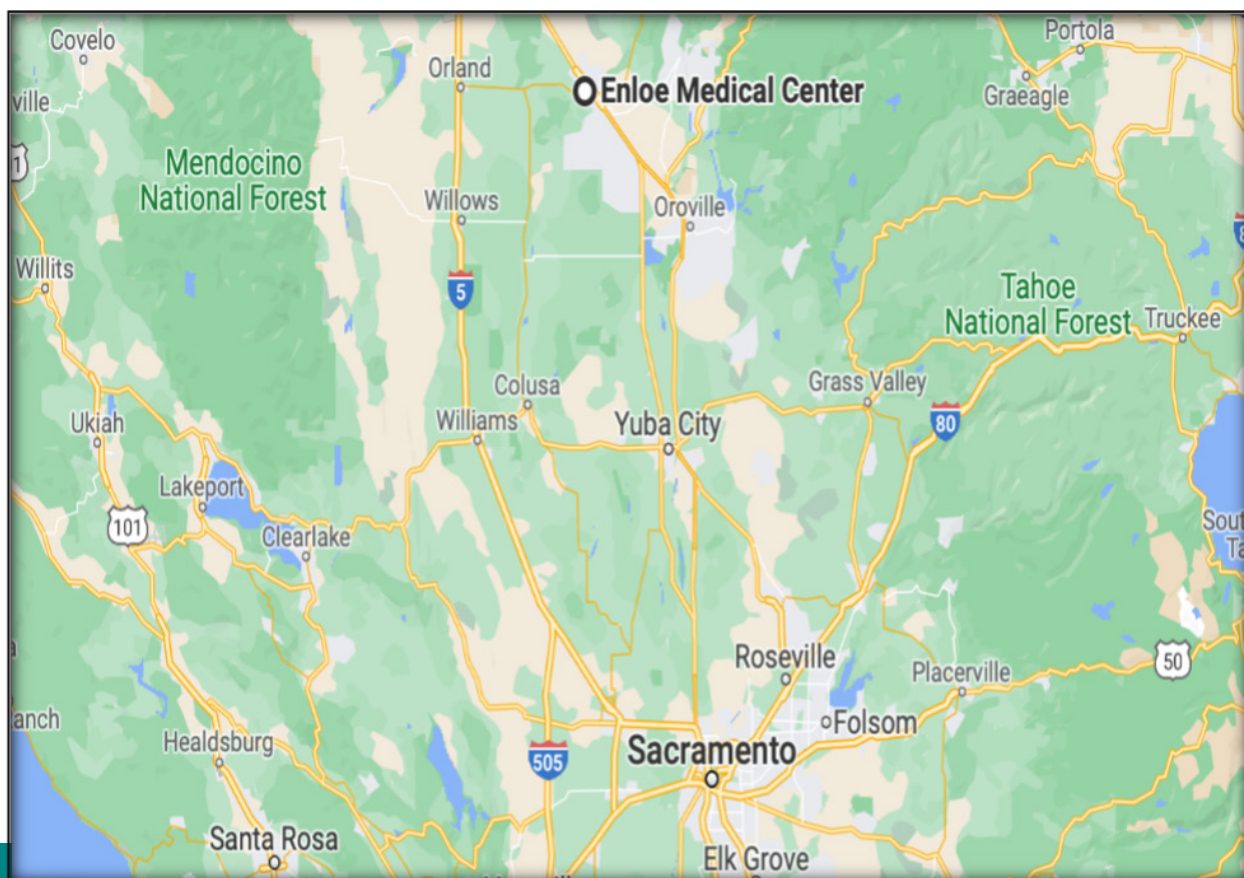
Community Benefit efforts focus on increasing access to mental health and substance use services in the community, while seeking to mitigate stressors that are a barrier to optimal health. Programs and strategies include, but are not limited to, mental health, substance use and stress.

Healthy Living

Community Benefit efforts focus on preventing chronic health conditions and their underlying risk factors. Programs and strategies include, but are not limited to, chronic conditions, nutrition and physical activity.

Enloe Health – Service Area

Enloe Health is located in Chico, California. The hospital tracks ZIP Codes of origin for all patient admissions and includes all who received care without regard to insurance coverage or eligibility for financial assistance. For the purposes of this report, the hospital defines its primary service area as Butte County, which includes 24 ZIP Codes in 17 cities, towns and communities.



ACCESS TO CARE

Including, but are not limited to, health insurance, transportation and availability and capacity of providers.

Goal: Increase access to health care and community services that improve the health of historically marginalized and under-resourced individuals in our community.

Anticipated Impacts: Increased availability and access to health care services; and increased connections to community services that address social drivers of health.

Evaluation: Programs and strategies will be evaluated through ongoing data collection and reporting.

ACCESS TO CARE PROGRAMS AND STRATEGIES

Financial Assistance Policy and Enrollment Assistance

Enloe Health will continue to provide free and discounted care. While more people have access to insurance coverage through the Affordable Care Act and Covered California, many commercial insurance plans carry a high deductible or copay, causing financial hardship for patients. Enloe Health's Financial Assistance policy and application processes can be found at www.enloe.org/for-patients-visitors/financial-assistance.

Social Work/Case Management

Enloe Health will continue to facilitate access to preventive care, primary care, outpatient care, and resources and referrals for health-related social needs for under-resourced patients.

Social Drivers of Health Screening and Referral

Enloe Health will continue to screen patients for health-related social needs and will continue to refer patients with vulnerabilities to community-based programs and services that address social drivers of health.

Primary Care

Enloe Health will continue to respond to access challenges and expand access — as Enloe Health's capacity is able — in Butte County.

Residency Training

Enloe Health will continue to serve as a primary site for family medicine residents. By providing local opportunities, Enloe will expand retention of new and future providers, benefiting the community significantly. This request will be made to ACGME after a successful site review.

Internships and Preceptorships

Enloe Health will continue to be a training site for internships and clinical student preceptorship programs in partnership with Butte College; California State University, Chico; Feather River College; the Downieville Fire/EMT Program; and others. Students will be trained for positions in the community including physicians, medical assistants, registered licensed vocational nurses, occupational therapists, lab technicians, registered dietitians, pharmacists, and more.

Continuing Education

Enloe Health will continue to offer continuing education for providers and caregivers. Classes included fetal heart monitoring, perinatal orientation and education program, mother & baby, opioid, CNA series, pulmonary, EMS, and more.

Evaluation of Street Medicine

Enloe Health will conduct an evaluation on a Street Medicine program and the impact it has on access to care for our vulnerable populations.

Recuperative Care

Enloe Health will continue to support patients at the Sabbath House, the Renewal Center, and the Pallet Shelter, supporting unhoused individuals who are not well enough to safely return to their previous living situations after hospitalization. This program is in partnership with the Jesus Center and Butte County Employment & Social Services (Housing & Homeless Division). The Torres Shelter will also be joining this community effort.

Blood Drives

Enloe Health will continue to partner with Vitalant to host multiple blood drives throughout the year, inviting employees and the public to participate.

Preventive Breast Health

Enloe Health Breast Imaging will continue to attend various community health events throughout the year to raise awareness of breast cancer and educate women on the importance of annual mammograms, in partnership with the Enloe Health Comprehensive Breast Care.

Preventive Health Screenings/Education in the Community

Enloe Health will continue to partner with several organizations to offer screenings, one-on-one nurse consultations and community-based services navigation for vulnerable populations, including at-risk families with young children at back-to-school events; residents of the Community Housing Improvement Program (CHIP); and older adults at the Glenn County Health & Human Services Agency's Senior Expo. Enloe will continue to participate in community-based educational opportunities including COPD, breast care, advanced care planning, stroke and blood pressure, trauma prevention, specialty care, nicotine cessation and more.

Community Vaccination Clinics

In partnership with Butte County Public Health Department, and as available, Enloe Health will continue to participate in annual drive-thru and walk-in vaccination clinics, and hold private clinics at local homeless shelters and temporary and transitional housing facilities. Enloe's special partnership with the Abbey of Our Lady of New Clairvaux will continue, as vaccines are available.

Chico Project S.A.V.E.

Enloe Health Home Medical Equipment will continue to donate supplies ranging from wheelchairs, commodes, CPAP equipment and more.

Cash and In-Kind Donations

Enloe Health will continue to partner with communities to improve overall health by addressing basic needs. Services and resources provided included space, transportation, medications, medical equipment, and funding. Enloe Health will also continue its partnership with the Boys & Girls Club of the North Valley and other eligible community organizations, bridging funding gaps for vulnerable communities.

ACCESS TO CARE COMMUNITY PARTNERS

Butte College, California State University, Chico, Feather River College, the Downieville Fire/EMT Program, Sabbath House, Renewal Center, Pallet Shelter, Jesus Center, Ampla Health, and Butte County Employment & Social Services (Housing & Homeless Division), Community Housing Improvement Program, Glenn County Health & Human Services Agency, Vitalant, Butte County Public Health Department, Boys & Girls Club of North Valley, Catalyst and more. Enloe Health also helped to establish the Healthy Communities Collaborative. The purpose of the Healthy Communities Collaborative is to improve the health and well-being of Butte County residents by preventing future mental and physical health disorders.

MENTAL WELL-BEING

Including, but not limited to, mental health, substance use and stress.

Goal: Increase access to mental health and substance use services in the community.

Anticipated Impact: Improved awareness of, and connection to, available resources to address mental health and substance use, and increased collaboration with community organizations to address mental health and substance use needs.

Evaluation: Programs and strategies will be evaluated through ongoing data collection and reporting.

MENTAL WELL-BEING PROGRAMS AND STRATEGIES

Substance Use Navigator (SUN)

As part of the California Bridge cohort — an evidence-based model used in reducing excessive and harmful opioid use through a medically supervised program — Enloe Health's substance use navigator (SUN) will continue to connect individuals with opioid use disorders to community-based providers and partners. The SUN can also assist in facilitating supervised medication-assisted treatment.

Naloxone Distribution Project

Enloe Health Enloe Medical Center will continue distributing free Naloxone kits, each discreetly packaged and containing two doses of Naloxone, a list of medications for additional treatment (MAT) providers in the region, a SUN brochure with contact information, a first-aid kit, a GoodRx discount prescription card, and more.

Eat, Sleep & Console for Substance Exposed Newborns

Enloe Health will continue to utilize the Eat, Sleep & Console model to help babies work through withdrawal from substance exposure during pregnancy. This model significantly reduces the number of days a baby must stay in the hospital and minimizes or removes the use of morphine for treatment. With this intervention also comes intervention support services from Enloe's substance use navigator to support healthy families.

Behavioral Intervention Support Program (BISP)

The Behavioral Intervention Support Program (BISP) provides an overflow area to hold psychiatric patients who are pending placement at an inpatient facility and provides a rapid response/ resource nurse for behavioral emergencies throughout the inpatient and emergency departments.

Behavioral Emergency Support Team (BEST)

BEST is the resource/rapid response nurse for behavioral health patients. Trained in psychiatric response, the trained nurse is available 24/7 to answer calls or text messages on the crisis line, to round on patients who are on the patient list, and to respond to behavioral emergencies throughout the acute care setting.

Sober Grad Nights

To help prevent underaged drinking, which can lead to several health and social challenges, Enloe Health will continue to annually donate to Sober Grad Nights at seven high schools across Butte and Glenn counties.

Mothers Stroll

Statistics show that 1 in 5 people who recently gave birth in California reports symptoms of perinatal or postpartum anxiety and depression. Mothers Stroll is an English/Spanish bilingual event hosted by Enloe Health that allows parents to access resources to support themselves and their children. Families were invited for a stroll around the park then brought together to learn at different booths and engage in activities like book reading and face painting.

MENTAL WELL-BEING COMMUNITY PARTNERS

Butte and Glenn County high schools, Healthy Rural California, local MAT providers, Butte County Public Health, Cal Fresh Healthy Living, Women's Resource Clinic, La Leche League of Chico, Opioid Coalition and more.

HEALTHY LIVING

Including, but not limited to, chronic conditions, nutrition and physical activity.

Goal: Reduce the impact of chronic disease on health, and increase the focus on chronic disease prevention, treatment and education.

Anticipated Impact: Improved screening, prevention and treatment of chronic diseases; and increased access, education and connection to community-based services that support chronic disease prevention.

Evaluation: Programs and strategies will be evaluated through ongoing data-collection and reporting.

HEALTHY LIVING PROGRAMS AND STRATEGIES

Healthy Heart Exercise

Enloe Health will continue implementing the Healthy Heart Exercise program, bringing community members together for exercise in a supervised environment twice a week for a nominal or reduced fee. The program is designed specifically to provide benefits such as reducing blood pressure, reducing arterial inflammation, reducing triglyceride levels and increasing good cholesterol.

Diabetes and Pre-Diabetes Education

Enloe Health will continue offering the Diabetes Education program for Type 1, Type 2 and gestational diabetes. Accredited by the American Association of Diabetes Educators, Enloe educators include registered nurses, dietitians and social workers.

Community Classes

Enloe will continue offering several classes to help community members gain access to the care and information they need at their convenience. These classes included Back in Action, Bariatric education, Cancer Center, COPD classes, A Joint Effort classes, Diabetes education, Pregnancy and Parenting classes, and Weight-Loss Surgery Information seminars (for patients and community members).

Chronic Obstructive Pulmonary Disease (COPD) Class

In Butte County, COPD cases are almost double the state average. To address this community health need, Enloe's respiratory therapists will continue offering free quarterly classes on how to recognize the condition, manage medications, identify triggers that cause flare-ups, and more.

Health Matters Podcast

Enloe's Health Matters podcast uses stories of real patients to help people understand complicated health issues. Featured patients share their health journeys and advice. Each guest is accompanied by an Enloe Health expert to provide additional insight on the health topic. Episodes have covered snakebites, breast cancer, organ donation, pregnancy and loss, sexual assault, and more. Enloe Health will continue the production and communication of this education tool.

Enloe's Healthy at Home Reels

Enloe Health will continue to produce Healthy at Home reels. These short-form videos are educational tips and resources, giving the community members an opportunity to learn at their convenience. Each reel is posted on Enloe's social media channels and Enloe's YouTube channel. Topics vary and can be viewed on Enloe Health's social media pages.

Growing Healthy Children (GHC) Walk/Run

GHC is a free event hosted by a coalition of volunteers from local organizations, focused on providing equitable access and resources to families to help them raise healthy children. Enloe will continue participating in the planning of this long-standing bilingual (English/Spanish) event.

OLLI Healthier You Lecture Series

In partnership with California State University, Chico's, Osher Lifelong Learning Institute (OLLI), Enloe Health caregivers will continue hosting Healthier You virtual format educational talks for community members ages 55 and older.

Gonzales Comprehensive Cancer Center

Enloe Health will relocate into its state-of-the-art comprehensive cancer center, in Meriam Park in southeast Chico, to remedy the dire need to increase cancer care in the North State. Having robust cancer care locally means resources and specialists are available in one location, which can lead to earlier detection and a healthier community.

Health Events & Classes

Enloe Health will continue to participate in various health events and classes to connect with high-risk and underserved individuals, including older adults, low-income families and those without shelter.

Healthy Here App

Free to use, the Healthy Here mobile app is filled with resources you can use to eat better, be more active, and find connection and meaning. The free app recommends places to go, people to see, nutritious foods to eat and new ways to move the body.

Healthy Here at Work

Healthy Here is an initiative designed to help make healthier choices easier. Healthy Here at Work applies Healthy Here goals and methods to the work environment. Up to 80% of our health and longevity is determined by our environment, so optimizing our surroundings can add both quantity and quality to our lives. When our entire community participates — from our worksites and schools to our restaurants and grocery stores — small changes contribute to huge benefits. One-third of our lives are spent at work. Integrating health into our work environment is critical if we hope to improve our health. Organizations also thrive when the health of their people improves.

HEALTHY LIVING COMMUNITY PARTNERS

California State University, Chico's, Osher Lifelong Learning Institute (OLLI), Butte County Public Health, Healthy Communities Collaborative, Chico Striders, Cal Fresh Healthy Living, Jesus Center, Torres Shelter, and more.

HEALTH NEEDS THE HOSPITAL WILL NOT ADDRESS

Enloe Health's commitment to health equity and social drivers of health means that many health needs in Enloe Health's 2025 Implementation Strategy address the whole array of significant health needs identified in the 2025 CHNA. Significant health needs that were not specifically called out in the Implementation Strategy include environmental conditions, food insecurity, housing and homelessness, and violence and safety. Enloe Health acknowledges the importance of these health needs and commits to continuing to seek partners to leverage the region's expertise in improving community health in these areas.

REPORT ADOPTION, AVAILABILITY AND COMMENTS

This Implementation Strategy was adopted by the Enloe Health Board of Directors on Saturday, Oct. 25, 2025. This report and other Community Benefit documents are readily available to the public on the hospital's website. The published documents and a contact form for sending comments and feedback about the CHNA and Implementation Strategy can be accessed at www.enloe.org/chna.



